



Anonymous Complaint Procedures

Incident

Soldier submits an anonymous complaint

Commander determines if provided information is actionable

NO

YES

Commander prepares MFR for EOA

Initiate Formal Complaint

Initiate Informal Complaint



Informal Complaint Procedures



Must submit complaint within 60 days of last incident

Soldier Initiates Informal Complaint Process

Another person in or out of the chain of command or NCO support chain

Commander conducts inquiry and resolves issue

MEO professional

Issue Resolved?

Prepares MFR for MEO professional

Issue Resolved

YES

NO

YES

NO

Take no further action

Contact Unit Commander or MEO professional.

Prepare MFR

Initiate Formal Complaint Procedures



Formal Complaint Procedures



Must submit complaint within 60 days of last incident

14 Days

