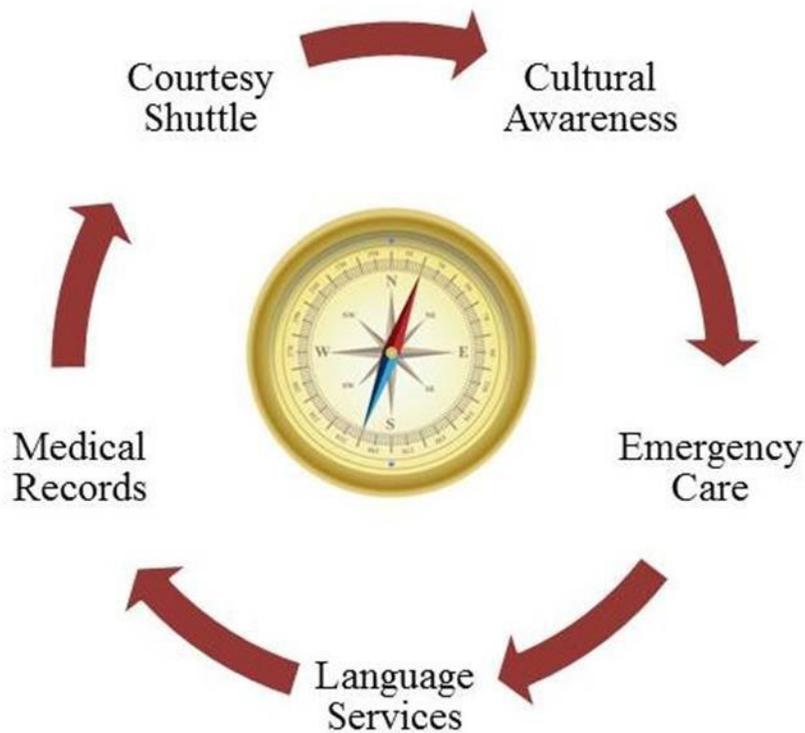




NAVIGATING KOREAN HOSPITALS HANDBOOK



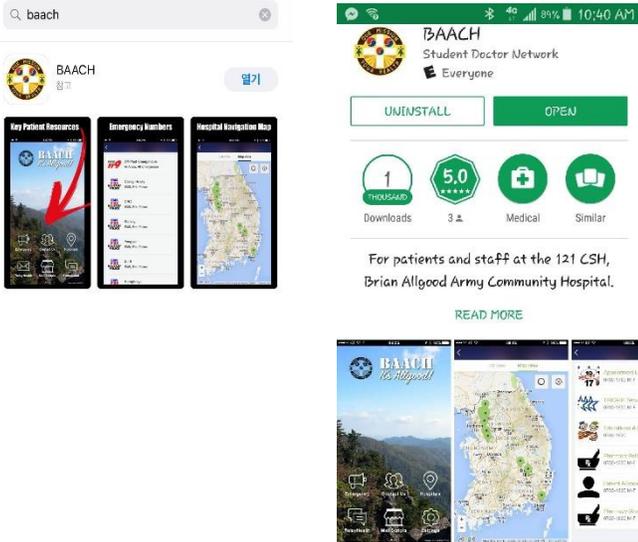
**121st Combat Support Hospital (CSH)/
Brian Allgood Army Community Hospital (BAACH)**

July 2018
Version 6

DRIVING DIRECTIONS TO KOREAN HOSPITALS

Before you read any further, we want you to know that 121st Combat Support Hospital provides the free Brian Allgood Army Community Hospital (BAACH) APP to facilitate driving directions to Korean network hospitals.

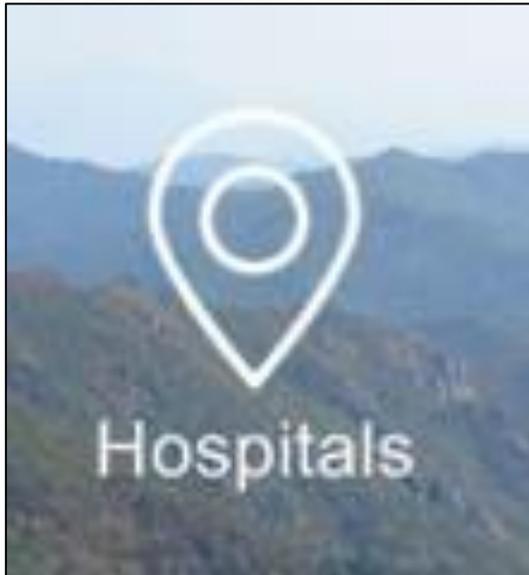
1. Search 'BAACH' in app store or google play



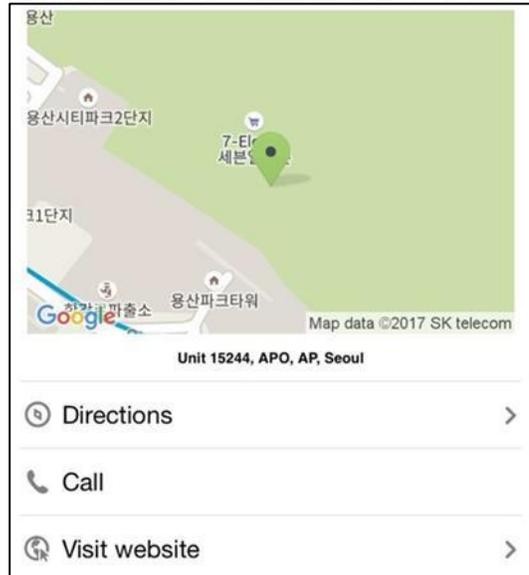
2. DOWNLOAD THE BAACH APP



3. CLICK ON THE HOSPITAL ICON



4. YOU ARE NOW READY TO GO!



VISITING KOREAN NETWORK HOSPITALS

We understand that seeking and receiving healthcare in a foreign country at a civilian hospital can cause hesitancy and concerns because of language barriers, transportation challenges, and stress associated with navigating in an unfamiliar environment and healthcare system.

Korean network hospitals are part of our network, and together with their international clinics provide the highest quality healthcare, and all are accredited by the Joint Commission International or the Korean Hospital Association. You may be pleasantly surprised to know that many of the medical staff speak English and a significant number were trained in the United States.

We are confident that this handbook will assist you, help ease your concerns, and answer some of the questions you might have. We invite you to read this guide so you are better prepared to visit Korean network hospitals. Please refer to the table of contents page as needed. This handbook is also available on the website below.

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KOREAN HOSPITALS AND INTERNATIONAL CLINICS

Usually every Korean hospital has an international clinic with English speaking staff that will assist you. It is important to know up front that active duty personnel must wear civilian clothing while visiting Korean hospitals in accordance with Army Regulation 670-1. TRICARE Prime Beneficiaries must have a referral before going to a Korean network hospital, unless it is an emergency. When visiting one of our Korean network hospitals, you can expect a modern design and atmosphere, and the same up to date technology as you would expect in the United States. Most of the signs are in Hangeul, the Korean language, with English translation to make it easier for their international visitors to navigate through their hospital. Many of the staff speak some English, and understand English as long as you speak slowly and clearly. They will make every effort to understand your needs and concerns while attending to your care. Your health and well-being is their priority, and they want your stay at their hospital to be as comfortable as possible. We ask that you be patient and cooperative with the hospital staff as they work to make sure you are taken care of in a timely manner and receive the best of care. Many of the hospitals have interpreters during normal business hours. If you need assistance, the international clinic will be glad to help and make sure that communication is clear, minimizing unneeded stress. Bringing a trusted friend or colleague with Korean language capability is an option. We are here to help and ensure that you receive the best of care in a patient-friendly environment. Please let us know if you are having difficulties or concerns so that we can help. TRICARE office DSN phone numbers are: Area I (315) 730-4695/ Area II (315) 737-1433/ Area III (315) 737-2780/ Area IV (315) 737-2779. To dial a DSN number from your cell phone, dial 05033 and the last six number of the DSN phone number. For example, to dial DSN 737-1433, dial 05033 37 1433.

We are here to serve our community of beneficiaries across the Peninsula with the very best patient-friendly access to healthcare.

EMERGENCY CARE AFTER HOURS

If you seek emergency care at a Korean hospital after hours, the international clinics will be closed. The emergency room staff may not always know how to deal with TRICARE process. Some of the hospitals have a 24/7 English speaking service phone number; you will find these numbers in this handbook, on each hospital information page. Usually emergency rooms reach out to an English speaking person as well. In case of an emergency you can always call International SOS who manages your care overseas at 080-429-0880. If you are a TRICARE Prime beneficiary, Korean hospitals that are within the network will file claims for you. If you are a TRICARE Select beneficiary, be prepared to pay 100% upfront then file a claim to be reimbursed. See page 50 for the claim process. Every beneficiary must ensure that you get a diagnosis from your doctor for claim purposes. If you pay for medication, you will need both the doctor's prescription and a pharmacy receipt for claim processing.

OUTPATIENT HEALTH CARE

If you are receiving outpatient care and have an appointment scheduled, sometimes unexpected delays may occur (for example, a more emergent case), but usually you are seen promptly. Most Korean hospitals that are part of our network serve a very large community and work hard to ensure that each patient is seen and receives the best healthcare possible. They have each individual's best interest in mind and focus on fulfilling your expectations. It's a good idea to bring something to read or something to do to pass the time in case you experience a short delay. Also, the visit with your doctor is usually very brief. Doctors spend very little time with their patients. It is very in-and-out and onto the next patient. Most Korean hospitals in the network file claims for TRICARE prime beneficiaries. Check hospital information pages to find hospitals that file claims for TRICARE select beneficiaries.

INPATIENT HEALTH CARE

If you are admitted to a Korean hospital, you can expect to share either a room with another patient or in the more recently built hospitals, a private room may be available. TRICARE does not cover private rooms unless a semi-private room is unavailable at admission time. If you are in a private room and a semi-private room becomes available, you will have to move, since TRICARE will not authorize payment for the private room. The hospital staff will help move your belongings into your new room upon request. During your admission, a Nurse Consultant from your local Military Treatment Facility (MTF) can visit you as needed and you can also contact him or her if you have any questions or concerns. We highly recommend you to talk with the Nurse Consultant in your area to learn what you are expected to bring with you and what to expect at the hospital for admission. Contact your local TRICARE office at the MTF to find out who is the Nurse Consultant in your area. We want to ensure that there is continuity of care and a seamless delivery of healthcare between our Military Treatment Facilities and Korean hospitals that are part of our network. Please remember that U.S. Military and civilian providers' place of duty is at MTFs; therefore, you will not see U.S. medical staff during your stay at Korean hospitals.

CULTURAL AWARENESS

We recognize that cultural differences do exist (language, food, and medication management, etc). While you remain an in-patient, the Korean families traditionally help hospital staff with the care of their patients. Because families take care of their ill patients, you may notice less nursing care than if you were in a U.S. hospital. The food will be different, even the western menu, if offered, will not be what you expect. Medical staff does not always wear gloves during every procedure like they do in the U.S. Child birth and delivery is very different. For example, most hospitals will not allow the father to be in the room during delivery, and none allow the father in the room during a C-section. If you are not accompanied by a family member, most hospitals recognize the need for additional assistance and may try to accommodate your needs. This will help alleviate stress and confusion, and gives you the opportunity to be better prepared for a more pleasant stay at one of our Korean network hospitals. You may experience a longer stay at a Korean network hospital than a western hospital as their approach to medicine and the healing process is different.

Although many hospitals have relaxed visiting hours, 2000 hours is considered the traditional time to conclude a visit so that patients can get needed rest. If you happen to share a room with another patient, it is best to refrain from playing loud music (use earphones) and if you need to make a call using your cell phone and are capable of walking, we recommend using the common area. Avoiding the use of strong aftershave, lotion, cologne, or perfume is also recommended as some patients may have allergies or sensitivities to strong smells. We thank you in advance for your cooperation in making each individual's hospital stay as comfortable as possible.

Korean medical practice is different than Western medicine. In Western medicine the patient is involved in the planning of their care, and is always questioning the care received to better understand their health state. However, in Korean medicine the patient relies on the health professional's medical opinion and care administered without questioning or the desire to know the process. All of the clinical decisions are made by the doctor, who then gives guidance and direction to the staff (nurses and administrators). It may seem at times that the staff may not be listening to you or ignoring your needs, but please know that this is not the case. They do understand your needs, but require the doctor to provide direction/approval before they can act upon your requests. Nurses, in particular, do not act as independent professionals, as American nurses do. If you are an

in-patient and you need something to help you sleep or you are having pain, do not hesitate to advise the nurse as early as possible so that they may get the required order from your doctor.

Unlike American doctors, Korean doctors are more paternalistic and tend to engage their patients less in the management of their cases. Often, the discussions with patients and family are limited with the Korean doctor and may seem to be directive or uncommunicative due to limited English-speaking ability or the reluctance to use their English. Again, be patient and try to develop a positive working relationship with your Korean doctor. Increasingly, many physicians in Korea have been trained abroad or understand the special needs of their American patients. Keep in mind that the goal is the same for all healthcare professionals and that is to deliver the best quality of care and return you to an optimal state of health.

Cultural Differences between America vs. Korean Hospitals/Patients

AMERICAN	KOREAN
High medical fee	Relatively lower medical fee
Short admission period	Relatively longer admission period
Bigger hospital rooms	Relatively smaller hospital rooms
Lower patient to nurse ratio (max 1:6)	Higher patient to nurse ratio (normally 1:12)
Wide use of disposables	Less use of disposables
Long doctor consulting time	Relatively short consulting time
Regular use of gloves	Relatively less generalized use of gloves
Harder to reach the specialists	Easy access to specialists
Shopping around for hospitals is not normal	Shopping around for hospitals is normal
Relatively lower tolerance to pain	Relatively higher tolerance to pain
Sensitive to body contact	Not sensitive to body contact
Positive for eye contact	Eye contact may be impolite
Individualism more accepted (privacy)	Groupism, family-oriented
Intramuscular injection given on arms	Intramuscular injection given on buttocks
Full nursing care	Families involved in patient care

Brian Allgood Army Community Hospital staff continuously works with the Korean network hospitals to make sure they follow appropriate standards of care for infection control and pain management.

Patient Care Provided by Family Members

1. Psychological support of the patient during the hospital stay
2. Helping patient with feeding/eating
3. Helping patient to use the toilet or toilet tray if patient is not ambulatory
4. Helping patient with prevention of falling accidents
5. Discussing patients' condition with doctors
6. Providing supplies for patient

PROOF OF TRICARE ELIGIBILITY

Always ensure that you have a proof of TRICARE benefits eligibility. See directions below on how to download your eligibility letter. Always know what type of TRICARE program you have.

1. Go to milConnect to <https://www.dmdc.osd.mil/milconnect/>
2. Click on “Obtain proof of health coverage” link
3. Login with DS Logon, CAC or DFAS myPay Password.
4. Under proof of coverage, select family member
5. Click on the “Generate” button
6. Click “Open” on the “MyEligibilityLetter” PDF document
7. Print and carry with you to the Korean network hospital

If you have any issues downloading your eligibility letter come to the TRICARE Service Center for assistance.

LANGUAGE SERVICES

Navigating in Korean network hospitals without understanding the language can be frustrating for anyone. Feel free to utilize the 24/7 language interpretation services listed below while you are visiting Korean network hospitals. The two options are:

1. Call International SOS at 080-429-0880, select option 1, and ask for an interpreter
2. Call Language Line Solutions at 1688-4949 after the operator talks, dial 1-866-874-3972, provide client ID 597001, and ask for an interpreter

COURTESY SHUTTLE SERVICES

Transportation in Korea can be difficult for newcomers. It takes some time to understand public transportation such as the subway, train, and city bus system. If you have a medical appointment at a Korean network hospital, your MTF provides courtesy shuttle services to and from your appointment to several Korean network hospitals. Courtesy shuttles run during the daytime; therefore, it is recommended that you schedule your appointments accordingly. Call the TRICARE office in your area for information about courtesy shuttle schedules.

Area I	Mobile 010-8972-8491
Area II	DSN 737-1433 or 050-3337-1433
Area III	DSN 737-2780 or 050-3337-2780
Area IV	DSN 737-2779 or 050-3337-2779

MEDICAL RECORDS FROM NETWORK KOREAN HOSPITAL

Your Korean doctor understands that your Military Treatment Facility (MTF) provider will need a report on your care. If you are a TRICARE Prime beneficiary, the Korean network hospital will send your medical record to the TRICARE Service Center. If you are a TRICARE Select Beneficiary, you are responsible for requesting, carrying, and deliver your medical record to the closest TRICARE Service Center or MTF outpatient record office. If you must pay a medical record issuance service charge (20,000 ~ 30,000 Korean Won), pay it separately because it is not a TRICARE covered service. Never add this fee to a TRICARE claim

because it will cause denial (see page 51 for claim process). In the event of a Korean hospital giving you a CD containing X-Rays, CTs, MRIs, Ultrasounds, etc..., it is your responsibility to deliver the CD to the Radiology at your closest MTF so it can be added to your electronic health record. For Prime beneficiaries, Korean network hospitals have 10 business days to return routine care medical reports and 24 hours for urgent care reports.

HAVING BABIES IN NETWORK KOREAN HOSPITALS

To register your child in DEERS, you must:

1. Get a birth certificate from the Korean hospital
2. Register your baby in the Defense Manpower Data Center DEERS. You won't need a Social Security Number (SSN) to register your child in DEERS; however, you will need to update your child's DEERS information as soon as you obtain the SSN
3. Register your baby in the Patient Administration Division (PAD)
4. Enroll your baby in a TRICARE program
5. Apply for your child's SSN. For more information on applying for an SSN, go to the Social Security Administration website at www.ssa.gov or call **1-800-772-1213**

TRICARE SERVICE CENTER SERVICES AND PHONE NUMBERS

Contact your local TRICARE Office for assistance with enrollments, referrals, claims and more.

Area I	TRICARE Office	DSN 737-1433 or 050-3337-1433
Area II	TRICARE Office	DSN 737-1433 or 050-3337-1433
Area III	TRICARE Office	DSN 737-2780 or 050-3337-2780
Area IV	TRICARE Office	DSN 737-2779 or 050-3337-2779

TRICARE OVERSEAS PROGRAM INTERNATIONAL SOS RESOURCES

International SOS is proud to support the U.S. Military and their Families overseas, ensuring quality healthcare no matter where their work or travels take them. For online services visit www.tricare-overseas.com

TRICARE OVERSEAS PROGRAM OPTIONS BY BENEFICIARY TYPE

Active Duty Service Members (ADSMs)	<ul style="list-style-type: none">• TRICARE Overseas Program (TOP) Prime• TOP Prime Remote
Active Duty Family members (ADFMs) and transitional survivors	<ul style="list-style-type: none">• TOP Prime• TOP Prime Remote• TOP Select• TRICARE Young Adult (TYA)• TRICARE For Life (TFL) (if you have both Medicare Part A and Part B)
Retired service members and family members, survivors, Medal of Honor recipients, certain former spouses who have not remarried and others	<ul style="list-style-type: none">• TOP Select• TYA• TFL (if you have both Medicare Part A and Part B)

KOREAN NETWORK HOSPITALS OVERVIEW

This is an overview of all Korean hospitals. The distance provided gives you an idea how far each hospital is from your installation. Please see the following pages for detailed information regarding each approved hospital.

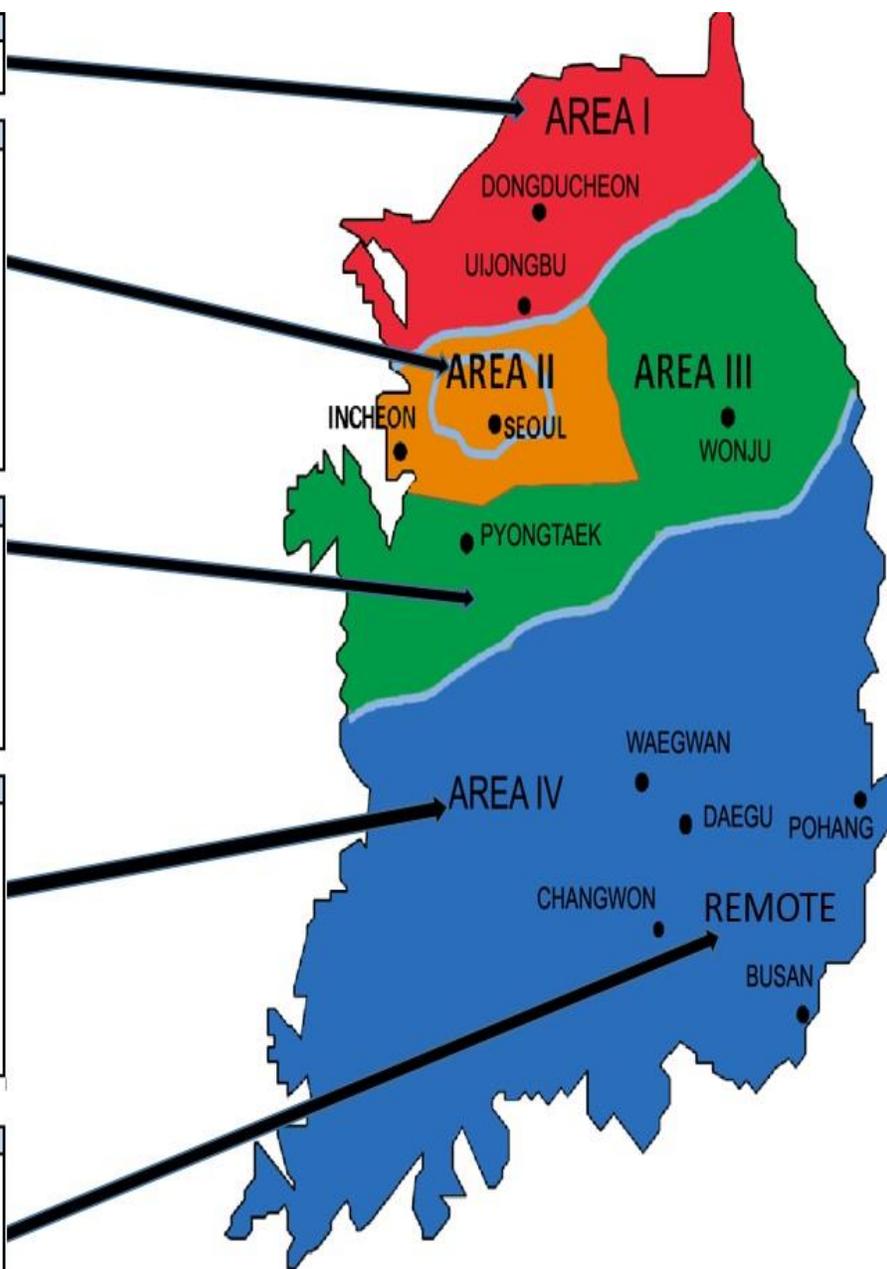
AREA I		
Uijeongbu St. Mary's	1.4	miles from Casey Clinic
Dongducheon Joongang St. Mary's	3.1	miles from Casey Clinic

AREA II		
Adaptable Human Solutions	2.3	miles from 121 st Hospital
Asan Medical Center	9.9	miles from 121 st Hospital
CHA Gangnam Medical Center	5.5	miles from 121 st Hospital
Dr. Woo & Hann's Skin and Laser	2	miles from 121 st Hospital
Ewha Women University Mokdong	7.3	miles from 121 st Hospital
Inha University Hospital	25	miles from 121 st Hospital
Samsung Medical Center	12	miles from 121 st Hospital
Seoul National University	5.4	miles from 121 st Hospital
Seoul St. Mary's Hospital	4.2	miles from 121 st Hospital
Severance Hospital	5.4	miles from 121 st Hospital
The Mind Care	5.3	miles from 121 st Hospital
Yeouido St. Mary's Hospital	3.1	miles from 121 st Hospital
You & Me Psychological	4.7	miles from 121 st Hospital

AREA III		
Ajou University Medical Center	29	miles from Humphreys Clinic
CHA Bundan Medical Center	44	miles from Humphreys Clinic
Dankook University Hospital	20	miles from Humphreys Clinic
Good Morning Hospital	8.1	miles from Humphreys Clinic
Hallym University Dongtan	28	miles from Humphreys Clinic
Pyeongtaek St. Mary's Hospital	8.7	miles from Humphreys Clinic
Seoul National University Bundang	36	miles from Humphreys Clinic
St. Vincent Hospital	28.5	miles from Humphreys Clinic
Yonsei Dawoom Hospital	8.5	miles from Humphreys Clinic

AREA IV		
Busan St. Mary's Hospital	73	miles from Camp Walker gate 4
Chilgok Kyungpook National	13	miles from Camp Walker gate 4
Daegu Catholic University	3	miles from Camp Walker gate 4
Daegu Fatima Hospital	5.5	miles from Camp Walker gate 4
Gumi CHA Hospital	34	miles from Camp Walker gate 4
Hyosung Hospital	2	miles from Camp Walker gate 4
Keimyung University Dongsan	4.2	miles from Camp Walker gate 4
Pohang St. Mary's Hospital	59	miles from Camp Walker gate 4
Samsung Changwon Hospital	60	miles from Camp Walker gate 4
Women Medi Park Hospital	4	miles from Camp Walker gate 4
Yeungnam University	2.2	miles from Camp Walker gate 4

AREA IV		
Aiel Pediatrics	0.4	miles from Zenith Towers
Ellium Hospital	2	miles from Zenith Towers
Mindcare Center Institute	2.5	miles from Zenith Towers
Pusan National University Hospital	14	miles from Zenith Towers
Busan St. Mary's Hospital	7.7	miles from Zenith Towers
Inje University Haeundae Paik Hospital	5.1	miles from Zenith Towers



Important notes: International clinics are not available in all Korean hospitals. Also, not all hospitals have 24/7 English speaking services. If they do, call those numbers only for emergencies or after hours. Please see page 8 for 24/7 language interpretation services.

AREA I

DONGDUCHEON JOONGANG ST. MARY'S HOSPITAL

Phone: 031-863-0550 press 0 for English
Front desk working hours: M – F 0900 – 1800
Saturday 0900 – 1500
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: N/A

Email: yspak@naver.com

53 Donggwang-ro

Dongducheon Gyeonggi-do 483-030

Website: www.djsh.co.kr

Does not file claims for any TRICARE beneficiaries

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Emergency Care, Ground Ambulance, Radiology, Pharmacy

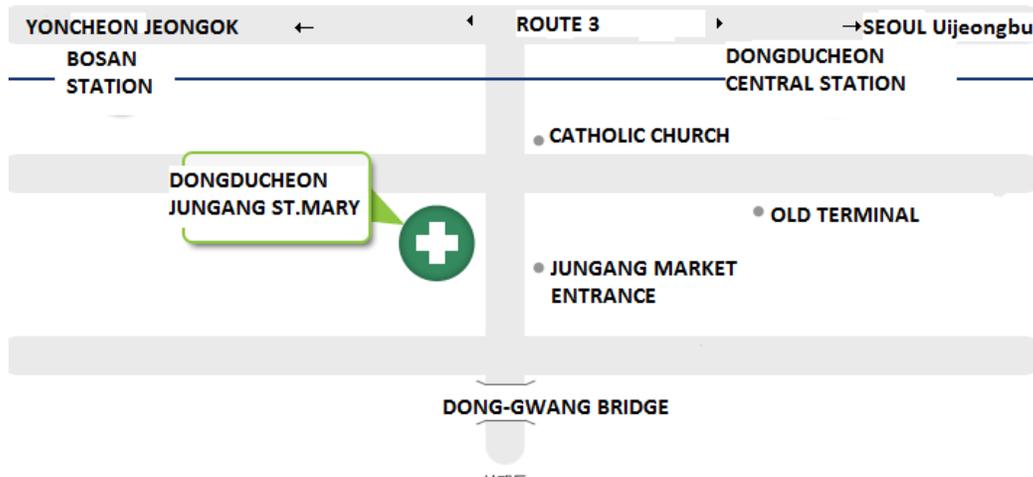
DIRECTIONS

Taxi: Show text below to driver

동두천 중앙성모병원으로 가주세요 (Please go to dongducheon Joongang St. Mary's Hospital)

Subway: Bosan Station line 1 (Navy) exit 1, → (10 minute walking distance)

International Clinic: Inside hospital map not available, please go to information desk



AREA II

ADAPTABLE HUMAN SOLUTIONS KOREA

Phone: 02-749-7915

Clinic working hours: M-F 0900 – 2100

Saturday 0900 - 1800 for consultation

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 02-711-7915

Email: cst@ahskorea.com

BD 101 Mapodaero 109 Mapogu

Lotte Castle President RM 2502

Seoul 121-916

Website: <http://ahskorea.com>

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Psychology: Couple, Family, Individual

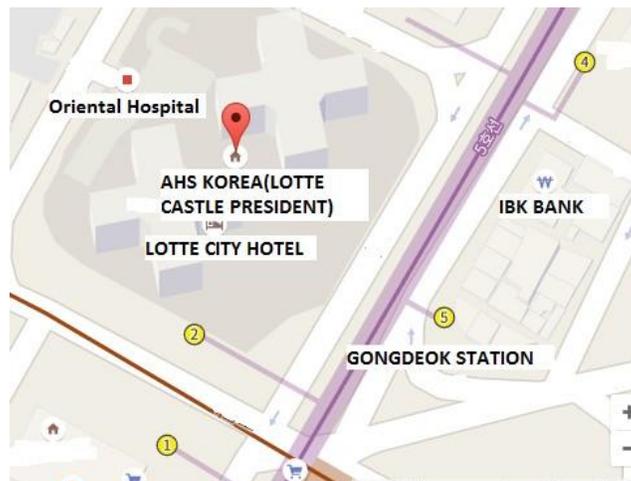
DIRECTIONS

Taxi: Show text below to driver

마포구 롯데 시티 호텔 옆에 있는 롯데캐슬로 가주세요 (Please go to Lotte Castle next to Lotte City Hotel)

Subway: Gongdeok Station line 5 (purple) exit 2, (see map below)

Clinic: Inside building map not available, please go to building 101, suite 2502



AREA II

ASAN MEDICAL CENTER

Phone: 02- 3010-5002
International clinic working hours: M – F 0830 – 1730
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: 02-2045-4115
Email: int@amc.seoul.kr
88, OLYMPIC-RO 43-GIL
SONGPA-GU
Seoul 138-878
Website: www.amc.seoul.kr
Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care
Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease
Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics
Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychiatry – Pediatric,
Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery:
Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular/ Urology

DIRECTIONS

Taxi: Show text below to driver

서울아산병원으로 가주세요 (Please go to Asan Medical Center)

Subway: Jamsilnaru Station line 2 (green) exit 1, → then walk to the Asan Medical Center shuttle bus stop → take shuttle to hospital

International clinic: New building 4th floor



AREA II

CHA GANGNAM MEDICAL CENTER, CHA UNIVERSITY

Phone: 02-3468-3127

International clinic working hours: M – F 0900 – 1700

Saturday 0900 – 1200 for consultation

24/7 English speaking service: 02-3468-3127

Fax: 02-558-1112

Email: cathyc@chamc.co.kr

566 Nonhyun-ro, Gangnam-gu

Seoul 135-913

Website: kangnam.chamc.co.kr

Does not file claims for TRICARE Select.

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Emergency Care, Endocrinology, Gastroenterology, General Practice, Internal Medicine, Neurology, Obstetrics & Gynecology, Pathology & Laboratory, Pediatrics, Pharmacy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology
Surgery: Cardiothoracic/ General/ Neurosurgery/ Plastic, Urology

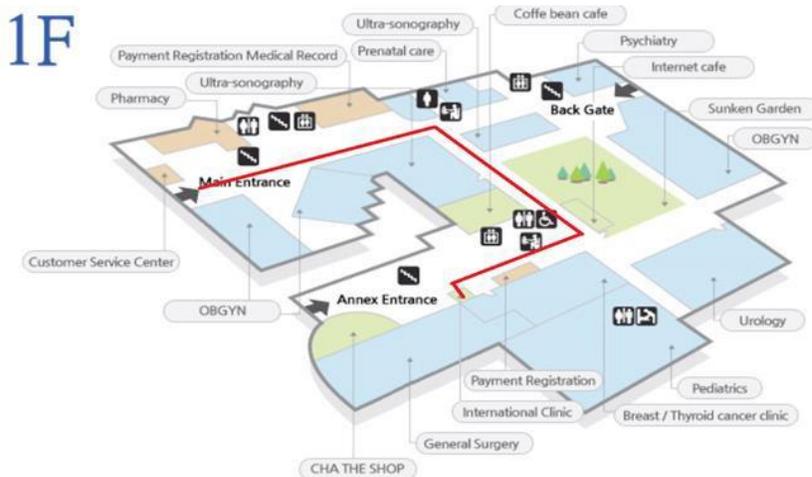
DIRECTIONS

Taxi: Show text below to driver

강남 차병원으로 가주세요 (Please go to CHA Gangnam Medical Center)

Subway: Eonju Station line 9 (light brown) exit 6, (hospital is near exit)

International Clinic: 1st floor



AREA II

DRS. WOO & HANN'S SKIN AND LASER CLINIC

Phone: 02-756-9121

Clinic working hours: M – F 1000 – 1900

Saturday 0900 – 1500 for consultation

24/7 English Speaking Service: N/A

See page 8 for language interpretation services

Fax: 02-771-0252

Email: dasom71@gmail.com

Hangang-ro 312

Yongsan-gu

Seoul 140-801

Website: www.wooskin.co.kr

Does not file claims for TRICARE Select.

See page 52 for claim process



SPECIALTIES: Dermatology, Pathology & Laboratory

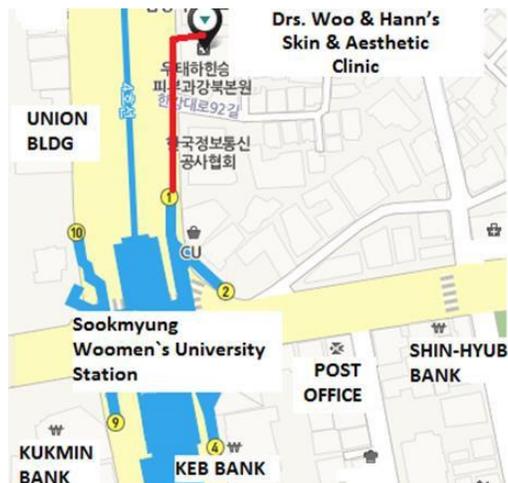
DIRECTIONS

Taxi: Show text below to driver

우태하 한승경 피부과로 가주세요 (Please go to Drs. Woo & Hann's Skin & Aesthetic Clinic)

Subway: Sookmyung Women's University Station line 4 (blue), exit 1, (see map below)

Clinic: Inside building map not available, please go to front desk located on 2nd floor



AREA II

EWAH WOMEN UNIVERSITY MOKDONG HOSPITAL

Phone: 02-2650-5890
 International clinic working hours: M – F 0800 - 1700
24/7 English speaking service: 010-5023-4380
 Fax: 02-2648-5890
 Email: ewhaint@gmail.com
 1071 Anyangcheon-ro
 Yangcheon-gu
 Seoul 158-710
 Website: eng.eumc.co.kr
Does not file claims for TRICARE Select.
See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

이화여대 목동병원으로 가주세요 (Please go to Ewha Womans University Mokdong Hospital)

Subway: Option 1: Dongsan Station, line 2 (green) exit 1 → Bus No. 6620 (Green) 10 Minutes → get off at Mokdong Apartment Complex 6 (one minute by walk). Option 2: Dongsan Station line 9 (light brown) exit 13 → 6620 (Green) 10 Minutes → get off at Mokdong Apartment Complex 6 (one minute by walk)

International Clinic: Main Building, 2nd floor, use the escalator on the first floor of the main building. The International Clinic is located in front of the coffee shop on the 2nd floor.



AREA II

INHA UNIVERSITY HOSPITAL

Phone: 032-890-2080
International clinic working hours: M – F 0800 - 1700
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: 032-890-2088
Email: hyungji25@naver.com
27 Inhang-ro
Jung-gu
Incheon 22332
Website: inha.com
Does not file claims for TRICARE Select
See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

인하대 병원으로 가주세요 (Please go to Inha University Hospital)

Subway: Dong-Incheon Station line 1 (navy) exit 1 → take a taxi, (about 4,000 won)

International clinic: Inside map not available, please go to the main building 3rd floor



AREA II

SAMSUNG MEDICAL CENTER

Phone: 02-3410-0232

International clinic working hours: M – F 0800 – 1700
Saturday 0800 – 1200 office and sometimes for
consultation depending on what Saturday

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 02-3410-0231

Email: ih.smc@samsung.com

81 Irwon-ro

Gangnamgu

Seoul 06351

Website: english.samsunghospital.com

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychiatry – Pediatric, Psychology – Adult, Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular/ Urology

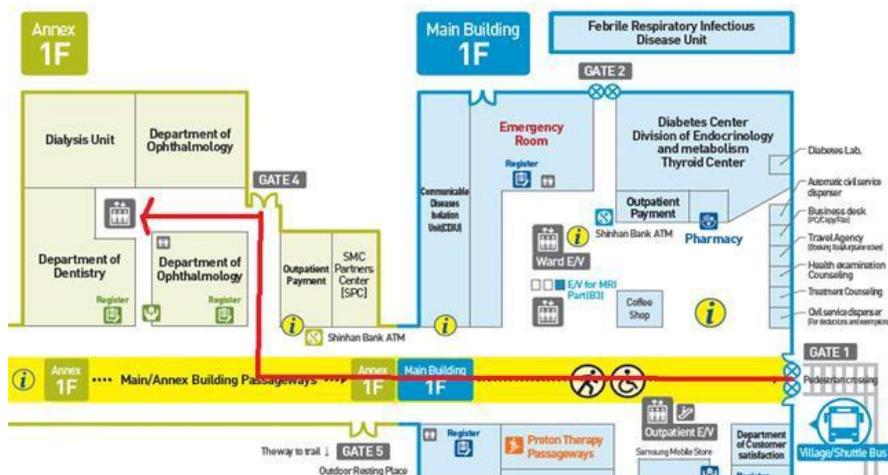
DIRECTIONS

Taxi: Show text below to driver

서울 삼성병원(일원역)으로 가주세요 (Please go to Samsung Medical Center)

Subway: Ilwon Station line 3 (orange) exit 1 → (5 minutes distance)

International Clinic: Annex building 2nd floor, (Green sign) from gate 4 or gate 1, go to the ophthalmology office in the Annex. Take the elevator in front of the ophthalmology office to the 2nd floor



AREA II

SEOUL NATIONAL UNIVERSITY HOSPITAL

Phone: 02-2072-4100
International clinic working hours: M- F 0900 - 1730
24/7 English speaking service: 010-8831-2890
Fax: 02-2072-0785
Email: 14967@snuh.org
101 Daehak-ro
Jongno-gu
Seoul 03080
Website: www.snuh.org
Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

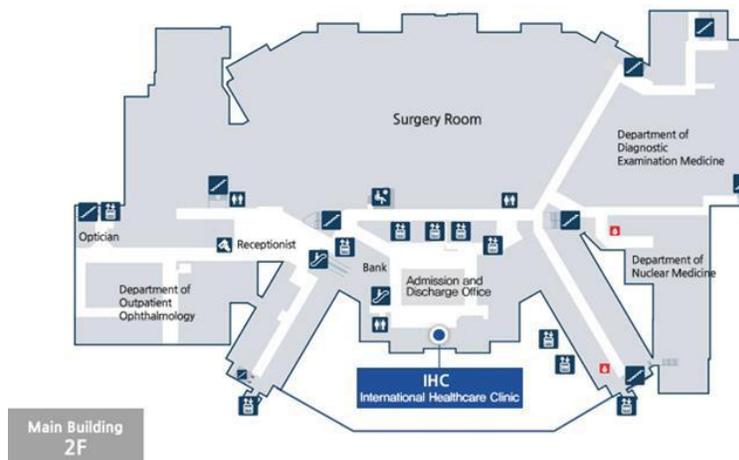
DIRECTIONS

Taxi: Show text below to driver

서울대병원으로 가주세요 (Please go to Seoul National University Hospital)

Subway: Hyeonhwa Station line 4 (blue) exit 3 → about 15 minute walk or take a taxi (about 3,000 won)

International Clinic: Main building 2nd floor. the image below shows 2nd floor



AREA II

SEOUL ST. MARY'S HOSPITAL

Phone: 02-2258-5749

International clinic working hours: M – F 0800 – 1700

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 02-2258-5752

Email: ihcc@catholic.ac.kr

222 Banpo-daero

Seocho-gu

Seoul 06591

Website: www.cmcseoul.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

강남(서울)성모병원으로 가주세요 (Please go to Seoul St. Mary's Hospital)

Subway: Option 1: Seocho Station line 2 (green) exit 7. Option 2: Express Bus Terminal line 3 (orange) exit 2 or 7 to Catholic University Medical College. Option 3: Express Bus Terminal line 7 (olive green) exit 3 or 4 to Catholic University Medical College

International Clinic: Annex building, 3rd floor, go to the annex building and use the escalator to move to the 3rd floor, the image below shows the 3rd floor



AREA II

SEVERANCE HOSPITAL

Phone: 02-2228-5819

International clinic working hours: M-F 0830 – 1730

Saturday 0830 – 1230 office only not consultation

24/7 English speaking service: 010-9948-0983

Fax: 02-362-6835

Email: sarita1004@yuhs.ac

50 Yonseiro

Seodaemun-gu

Seoul 03722

Website: www.yuhs.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychiatry – Pediatric, Psychology – Adult, Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

신촌 세브란스 병원으로 가주세요 (Please go to Severance Hospital)

Subway: Shinchon Station line 2 (green) exit 3 → 0.5 mile walk about 15 minutes or take a taxi (about 3,000 won)

International Clinic: Main building, 1st floor



AREA II

THE MINDCARE INSTITUTE

Phone: 070-8888-8277
Clinic working hours: Tue – F 0900 – 2100
Monday & Saturday 0900 - 1900
24/7 English Speaking Service N/A
See page 8 for language interpretation services
Fax: 02-594-2877
Email: assist@mindcarecenter.co.kr
27 Seochojungang-ro 24-gil
G-five Central Plaza #220 Seocho-gu
Seoul 137-882
Website: www.mindcarecenter.co.kr
Does not file claims for TRICARE Select.
See page 52 for claim process



SPECIALTIES: Adult Psychology, Couple/Marital Therapy, Family Therapy, Individual Therapy

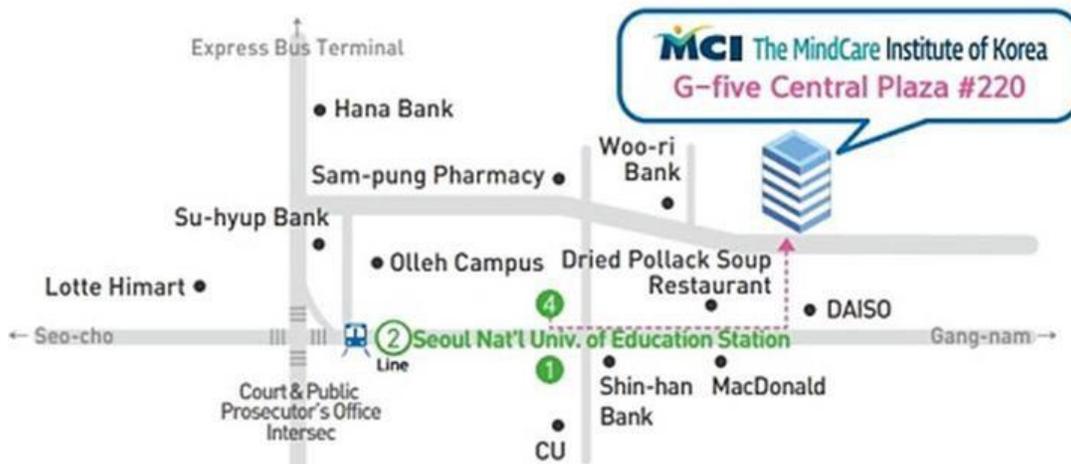
DIRECTIONS

Taxi: Show text below to driver

지 파이프 센트럴 플라자로 가주세요 (Please go to The G-Five Central Plaza)

Subway: Seoul National University of Education Station line 2 (green) exit 4, → go straight 100 meters and turn left

Clinic: Inside building map not available, please go to 2nd floor



AREA II

YEOUIDO ST. MARY'S HOSPITAL

Phone: 02-3779-2212

International clinic working hours: M – F 0800 - 1700

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 02-3779-2009

Email: iysm@catholic.ac.kr

10, 63-ro

Yeongdeungpo-gu

Seoul 150-713

Website: www.cmcungmo.or.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Dentistry, General Practice, Obstetrics & Gynecology, Pediatrics, Allergy & Immunology, Cardiology, Dermatology, Dialysis, Endocrinology, ENT, Gastroenterology, Emergency Care, Radiology, Infectious Disease, Internal Medicine, Nephrology, Neurology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

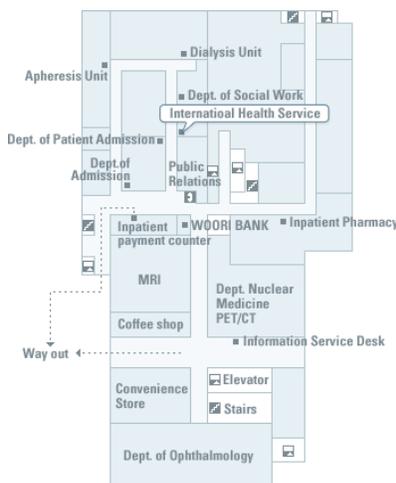
Taxi: Show text below to driver

여의도 성모병원으로 가주세요 (Please go to Yeouido St. Mary's Hospital)

Subway: Option 1: Daebang Station line 1 (navy) exit 6 toward Yeouido → take the shuttle bus. Option 2:

Yeouido Station line 5 (purple) exit 5 → take the shuttle bus

International Clinic: Main building 1st floor



AREA II

YOU&ME PSYCHOLOGICAL AND CONSULTATION SERVICES

Phone: 02-6929-3013

Clinic working hours: M – Thu 0930 – 1900

Saturday 0930 - 1700

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 070-8277-7200

Email: [ypcokorea@gmail.com](mailto:ypscokorea@gmail.com)

Rm 201, 8-7, Yanghwa-ro 12-gil

Mapo-gu

Seoul 04043

Website: www.ypscokorea.com

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Adult Psychology, Couple & Marital Therapy, Family Therapy, Individual Therapy

DIRECTIONS

Taxi: Show text below to driver

유앤미 심리상담 연구소로 가주세요 (Please go to You & Me Psychological and Consultation Service) or
서울시 마포구 양화로 12 길 8-7 로 가주세요 (Please go to 8-7, Yanghwa-ro 12-gil, Mapo-Gu, Seoul 04043)

Subway: Hapjeong Station lines 2 or 6 (green or brown) exit 3 → walk straight for about 150 meters → pass Starbucks and KB bank on the right → follow the street to the right so that The Designers Hotel is on the left and the 7/11 convenience store is on the right → turn right down the street in front of the 7/11 convenience store → the building is behind 7/11 with the blue “8-7” address sign → please press “201” on the bell button to access the entrance

Clinic: Inside building map not available, please go to Seven-Eleven with the blue “8-7” address sign



AREA III

AJOU UNIVERSITY MEDICAL CENTER

Phone: 031-219-4010

International clinic working hours: M – F 0800 – 1700

Saturday 0800 – 1200 office only and some departments open for consultations

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 031-219-5432

Email: ajouhospital@gmail.com

164 Worldcup-ro

Yeongtong-gu

Suwon Gyeonggi-do 443-380

Website: global.ajoumc.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary, General/ Neurosurgery/ Plastic/ Vascular, Urology

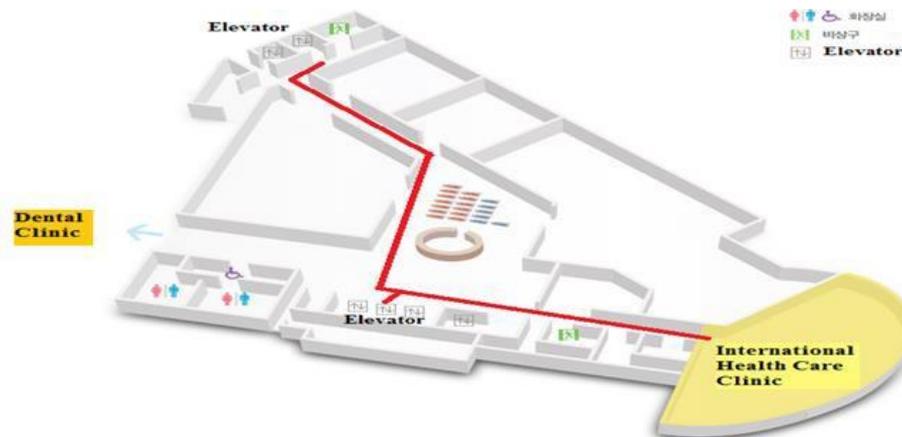
DIRECTIONS

Taxi: Show text below to driver

아주대 병원으로 가주세요 (Please go to Aju University Medical Center)

Subway: Suwon Station Line 1 (navy) exit 4 → take a taxi (about 10,000 won)

International Clinic: Well-being Center, 1st floor



AREA III

CHA BUNDANG MEDICAL CENTER, CHA UNIVERSITY

Phone: 031-780-4857

International clinic working hours: M – F 0830 - 1730

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 031-780-5498

Email: hannah8@chamc.co.kr

Yatap-ro 59

Bundang-gu

Seongnam Gyeonggi-do 463-712

Website: bundang.chamc.co.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

분당 차병원으로 가주세요 (Please go to CHA Bundang Medical Center, CHA University)

Subway: Yatap Station, Bundang line (yellow) exit 3 → 0.4 mile walking distance

International Clinic: Main building, 1st floor



AREA III

DANKOOK UNIVERSITY HOSPITAL

Phone: 041-550-7640
International clinic working hours: M – F 0830 - 1730
24/7 English speaking service: 010-2941-7641
Fax: 041-550-7060
Email: ihc@dkuh.co.kr
201 Manghyang-ro,
Dongnam-gu
Cheonan Chungcheongnam-do 31116
Website: english.dkuh.co.kr
Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

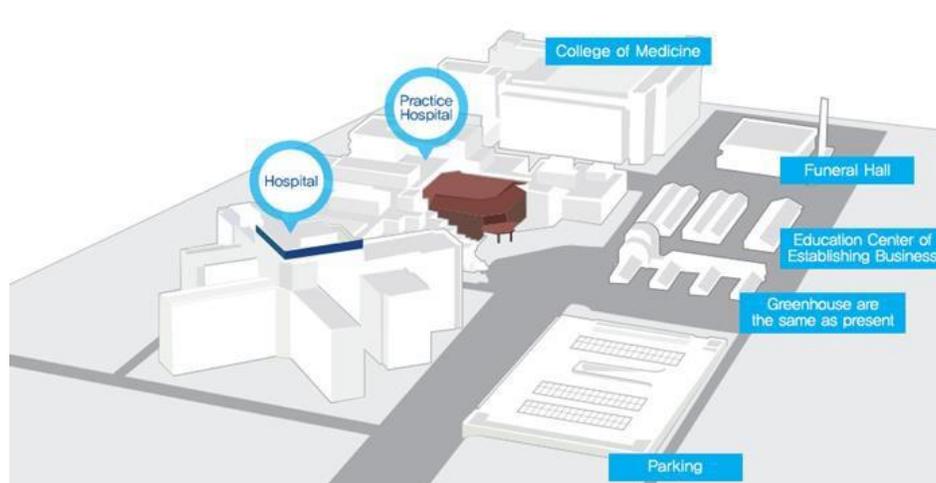
DIRECTIONS

Taxi: Show text below to driver

단국대병원으로 가주세요 (please go to Dankook University Hospital)

Subway: Dujeong Station line 1 (navy) exit 1 → take bus # 20 (Green) across from exit 1, after 12 stops → get off at Dankook University Hospital (bus driver usually announces the name of the stop in English)

International Clinic: Main building (Hospital building on the map), 4th floor



AREA III

GOOD MORNING HOSPITAL

Phone: 031-5182-7690/91/92/93
International clinic working hours: M – F 0830 – 1730
Saturday 0830 – 1430 office and for consultation
24/7 English speaking service: 010-8948-7500
Fax: 031-5182-7695
Email: goodmhos@hotmail.com
883 Habjeong dong
Pyeongtaek Gyeonggi-do 450 833
Website: www.goodmhospital.co.kr
Files claims for TRICARE Prime and Select



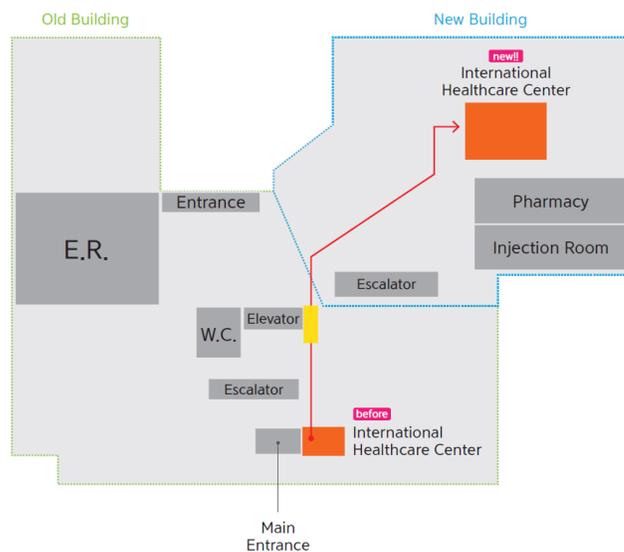
SPECIALTIES: Allergy & Immunology, Cardiology, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery – Cardiothoracic, Surgery: Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver
굿모닝 병원으로 가주세요 (Please go to Good Morning Hospital)

Subway: Pyeongtaek Station line 1 (navy) exit 1 → take bus number 70, 80, 2-2, 50, or 20 all busses will go to Good Morning Hospital (usually bus driver announces the stop)

International Clinic: New building, 1st floor



AREA III

HALLYM UNIVERSITY DONGTAN SACRED HEART HOSPITAL

Phone: 031-8086-2300
 International clinic working hours: M – F 0800 – 1700
 Saturday 0800 – 1200 office and consultation
24/7 English speaking service: N/A
See page 8 for language interpretation services
 Fax: N/A
 Email: N/A
 40 Seokwoo-dong
 Hwaseong Gyeonggi-do
 Hwaseong Gyeonggi-do 445-170
 Website: eng.hallym.or.kr
Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery – Cardiothoracic, Surgery: Colorectal/ Facio-maxillary, General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

한림대 동탄 성심병원으로 가주세요 (Please go to Hallym University Dongtan Sacred Heart Hospital)

Subway: Pyeongchon Station line 4 (blue) exit 1 → 5 minute walking distance

International Clinic: Main building, 1st floor



AREA III

PYEONGTAEK ST. MARY'S HOSPITAL

Phone: 070-5012-3420
International clinic working hours: M – F 0830 – 1730
Saturday 0830 – 1430 office and consultation
24/7 English speaking service: 010-8700-3163
Fax: 031-652-8848
Email: ipsc@ptsm.co.kr
284 Pyeongtaek-ro
Pyeongtaek Gyeonggi-do 450-818
Website: ptsm.co.kr
Does not file claims for TRICARE Select
See page 52 for claim process



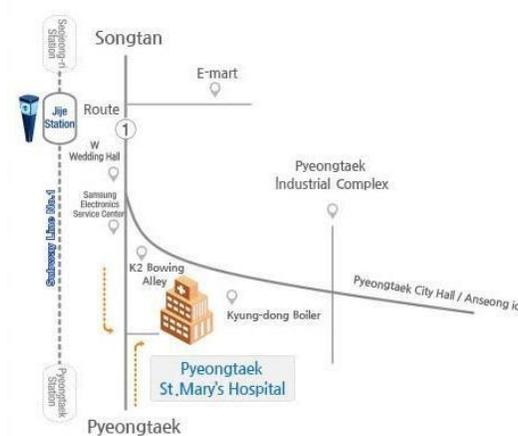
SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Emergency Care, Gastroenterology, Ground Ambulance, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Pulmonary, Radiology, Rheumatology, Surgery: General/Neurosurgery, Urology

DIRECTIONS

Taxi: Show text below to driver
평택 성모병원으로 가주세요 (Please go to Pyeongtaek St. Mary's Hospital)

Subway: Jijae Station line 1 (navy) exit 1 → take bus 2 or 1-1 two stops

International Clinic: Inside map not available, please go to 2nd floor



AREA III

SEOUL NATIONAL UNIVERSITY BUNDBANG HOSPITAL

Phone: 031-787-2038

International clinic working hours: M – F 0900 - 1800

24/7 English speaking service: 010-3049-2038

Working on a set-up that connect language specialist

Fax: 031-787-4088

Email: ihsi@snuhb.org

Gumi-ro 173 Beon-gil

Bundang-gu

Seongnam Gyeonggi-do 463-707

Website: www.snuhb.org

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

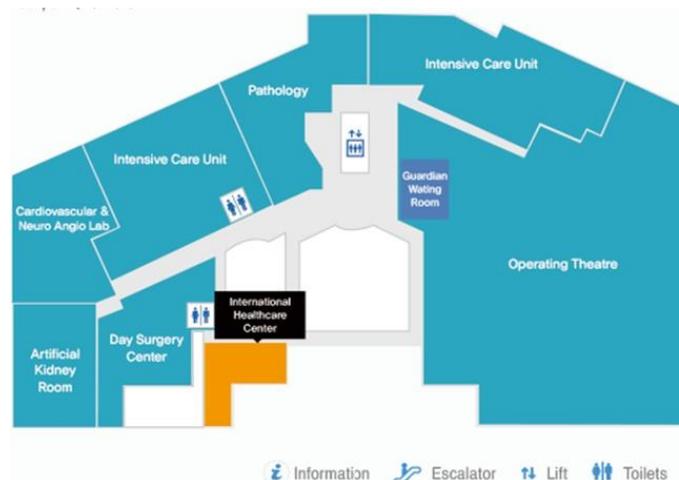
DIRECTIONS

Taxi: Show text below to driver

분당 서울대 병원으로 가주세요 (Please go to Seoul National University Bundang Hospital)

Subway: Migeum Station, Bundang line (yellow) exit 3 → take bus 7, 7-1, or 8446 for 4 stops

International Clinic: 1Dong Building, 3rd floor



AREA III

ST. VINCENT'S HOSPITAL

Phone: 031-249-8016

International clinic working hours: M – F 0800 - 1700

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 031-249-8017

Email: st.vincentkorea@gmail.com

93 Jungbu Daero Paldal Gu

Suwon Gyeonggi-do 16247

Website: www.cmevincent.or.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

성 빈센트 병원으로 가주세요 (Please go to St. Vincent's Hospital)

Subway: Suwon Station line 1 (navy) exit 4 → then take bus 10, 10-2, 10-5, 11-1, 37, 66, 66-4, 82-1, 83, or 83-1, get off at St. Vincent's Hospital stop

International Clinic: Inside map not available, please go to main building 2nd floor



AREA III

YONSEI DAWOOM HOSPITAL

Phone: 031-651-1313
International clinic working hours: M – F 0900 - 1800
24/7 English speaking service: 031-651-1313
See page 8 for language interpretation services
Fax: 031-652-1293
Email: navydoc@hanmail.net
105, Jungang-ro
Pyeongtaek-si Gyeonggi-do 17897
Website: <http://www.enyshospital.com>
Does not file claims for TRICARE Select
See page 52 for claim process



SPECIALTIES: Radiology, Orthopedics, Physiotherapy, Surgery: General/ Neurosurgery

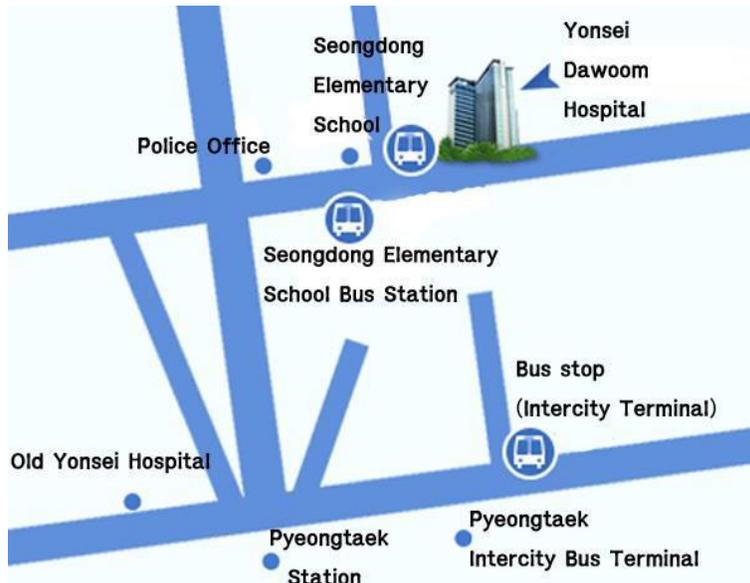
DIRECTIONS

Taxi: Show text below to driver

연세 다음병원으로 가 주세요 (Please go to Yonsei Dawoom Hospital)

Subway: Pyeongtaek Station line 1 (navy) exit 1 → 1.1 mile walking or take taxi (about 3,000 won)

International Clinic: 4th Floor in the new building



AREA IV

BUSAN ST. MARY'S HOSPITAL

Phone: 051-933-7066

International clinic working hours: M – F 0800 – 1700

Saturday 0800 – 1300 for consultation

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: N/A

Email: busan.stmary@gmail.com

25-14, Yongho-ro

232beon-gil, Nam-gu

Busan 608-838

Website: www.bsm.or.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

부산 성모병원으로 가주세요 (Please go to Busan St. Mary's Hospital)

Subway: Option 1: Daeyeon Station, Busan Subway line 2 (green) exit 1 → take bus # 22, 27, or 24, get off at Baek-wun-po hill, or take a taxi (about 6,000 won: Option 2: Busan Station, Busan Subway line 1 (orange) exit 10 → take bus 22, 27, 41, or 40, get off at Baek-wun-po hill, or a taxi (about 11,000 won)

International Clinic: Inside map not available, please go to reception desk on 1st floor



AREA IV

CHILGOK KYUNGPOOK NATIONAL UNIVERSITY MEDICAL CENTER

Phone: 053-200-2043
 International clinic working hours: M – F 0830 – 1730
24/7 English speaking service: 010-4122-2043
 Fax: 053-200-2079
 Email: knumc.amanda@gmail.com
 807 Hoguk-ro, Buk-gu
 Daegu 41404
 Website: eng.knumc.org
Does not file claims for TRICARE Select
See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychiatry – Pediatric, Psychology & Behavioral, Health – Pediatric, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Hand/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

칠곡 경북대학 병원으로 가주세요 (please go to Chilgok Kyunbook University Hospital)

Subway: Chilgok Kyungpook National University Medical Center (KNUMC) station, Daegu subway line 3 (yellow) exit 4 → 0.3 mile walking distance or take a taxi (about 3,000 won)

International clinic: 1Dong 2nd Floor



AREA IV

DAEGU CATHOLIC UNIVERSITY MEDICAL CENTER

Phone: 053-650-4716

International clinic working hours: M – F 0830- 1730

24/7 English speaking service: 010-9109-7138/

010-6501-0353

Fax: 053-650-4873

Email: dcmcihc@gmail.com

33 Duryugongwon-ro 17-gil

Nam-gu

Daegu 42472

Website: www.dcmc.co.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

대구 카톨릭대학교 병원으로 가 주세요 (Please Go To Daegu Catholic University Medical Center)

Subway: Angirang Subway Station line 1 (orange) exit 4 → walk about 10 minutes (pass Daemyung overpass, Namdaegu tax office, Seoboo Station, and Durye swimming pool)

International Clinic: Inside map is not available, please go to 3rd floor



AREA IV

DAEGU FATIMA HOSPITAL

Phone: 053-940-7520

International clinic working hours: M – F 0830 - 1730

24/7 English speaking service: 053-940-7520

Fax: 053-940-7524

Email: imc@fatima.or.kr

99 Ayangro

Dong-Gu, 701-600

Daegu 701-600

Website: fatima.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic, Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

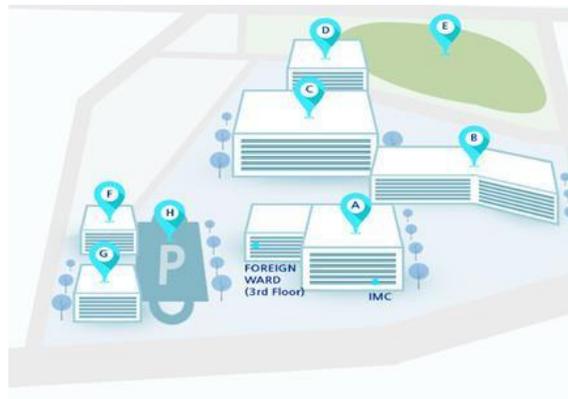
DIRECTIONS

Taxi: Show text below to driver

대구 파티마 병원으로 가주세요 (Please go to Daegu Fatima Hospital)

Subway: Option 1: Dong-Daegu Station, Daegu Subway line 1 (orange) exit 1 → 11 minutes walking or take a taxi (about 3,000 won). Option 2: Kuengogae Station, Daegu Subway line 1 (orange) exit 4 → 14 minutes walking distance

International Clinic: Main building (A), 1st floor



- | | | |
|----------------------------------|-------------------|----------------------|
| · A Main Building, | · B East building | · C West Building |
| · D International Medical Center | · D Convent | · E Garden |
| · F Foreign Ward | · F Library | · G Intern Dormitory |
| · H Parking Lot | | |

AREA IV

GUMI CHA HOSPITAL

Phone: 054-450-9870
International clinic working hours: M – F 0830 – 1730
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: 054-450-9899
Email: gumicha9870@gmail.com
International Clinic
12, Sinsi-ro 10-gil
Gumi Gyeongsangbuk-do 39295
Website: kumi.chamc.co.kr
Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary, Surgery: General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver
구미 차병원으로 가주세요 (please go to Gumi Cha Hospital)

Subway: There is no subway station close to Gumi Cha hospital; however, Sagok Train Station is 2 miles from the hospital → take cab from train station to hospital (about 5,000 won)

International Clinic: Inside map not available, please go to main building 2nd floor



AREA IV

HYOSUNG HOSPITAL

Phone: 053-766-7073

International clinic working hours: M – F 0900 – 2000

Saturday 0900 – 1600 for consultation

24/7 English speaking service: 053-766-7073

Fax: 053-762-7945

Email: in058@naver.com

194, Suseong-ro, Suseong-gu,

Daegu 42155

Website: www.hshospital.co.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Endocrinology, Gastroenterology, General Practice, Internal Medicine, Obstetrics & Gynecology, Pathology & Laboratory, Pediatrics, Pharmacy, Radiology, Surgery: Colorectal/ General

DIRECTIONS

Taxi: Show text below to driver

효성병원으로 가 주세요 (Please go to Hyosung Hospital)

Subway: Daegu Bank Station, Daegu subway line 2 (green) exit 2 → take bus 4 get off at Su-Sung-Gu Public Health Center → take a taxi (about 3,000 won)

International Clinic: Inside map not available, please go to main entrance on 1st floor



AREA IV

KEIMYUNG UNIVERSITY DONGSAN MEDICAL CENTER

Phone: 053- 250-7997

International clinic working hours: M – F 0900 – 1730

Saturday 0900 – 1230 office only not for consultation

24/7 English speaking service: 018-564-7371

Fax: 053-250-7995

Email: daegudongsan@hotmail.com

Dalsung-Ro 56

Jung-gu

Daegu 41931

Website: www.dsmc.or.kr

Files claims for TRICARE Prime and Select



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Psychiatry – Pediatric, Psychology – Adult, Psychology & Behavioral Health – Pediatric, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

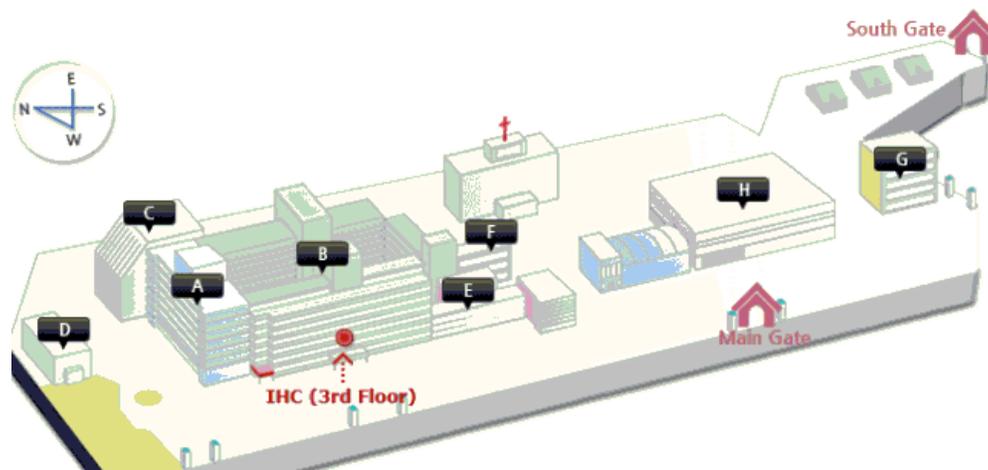
DIRECTIONS

Taxi: Show text below to driver

계명대 동산의료원으로 가주세요 (Please go to Keimyung University Dongsan Medical Center)

Subway: Seomun Market Station, Daegu Subway line 3 (yellow) exit 5 → 3 minutes walking distance

International Clinic: 3rd floor



AREA IV

POHANG ST. MARY'S HOSPITAL

Phone: 054-260-8104

International clinic working hours: M – F 0900 – 1700

Saturday 0900 – 1230 for consultation

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: N/A

Email: myssongco@nate.com

Daejamdong Gil 17

Nam-gu

Pohang Gyeongsangbuk-do 37661

Website: www.pohangsmh.co.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Podiatry, Psychiatry – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Colorectal/ General/ Neurosurgery, Urology

DIRECTIONS

Taxi: Show text below to driver

포항 성모병원으로 가주세요 (Please go to Pohang St. Mary's Hospital)

Subway: There is not a subway station close to Pohang St. Mary's hospital; however, from Pohang Bus Terminal → take bus 131, get off at Pohang St. Mary Hospital → take a taxi (about 4,000 won)

International Clinic: Inside map not available, please go to reception desk on 1st floor



AREA IV

SAMSUNG CHANGWON HOSPITAL

Phone: 055-233-8310
International clinic working hours: M – F 0900 – 1730
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: 055-233-8314
Email: ya1231.cho@samsung.com
158 Paryongro
MasanHoewon-gu
Changwonsi Gyeongsangnamdo 630-723
Website: smc.skku.edu
Does not file claims for TRICARE Select
See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver

삼성 창원 병원으로 가주세요 (Please go to Samsung Changwon Hospital)

Train: Option 1: Changwon Train Station or Masan Train Station → take a taxi from any of these two stations (about 4,000 won). Option 2: Masan Bus Terminal → take a taxi (about 3,000 won)

International Clinic: Inside map not available, please go to reception desk on 1st floor



AREA IV

WOMEN MEDI PARK HOSPITAL

Phone: 053-740-7764

International clinic working hours: M – F 0900 – 1800

Saturday 0900 – 1600 for consultation

24/7 English speaking service: 053-740-7764

Fax: 053-740-6700

Email: mdpark840@gmail.com

271 Dongdarguro

Suseong-gu

Daegu 42118

Website: www.md-park.co.kr

Does not file claims for TRICARE Select

See page 52 for claim process



SPECIALTIES: Allergy & Immunology, Gastroenterology, General Practice, Internal Medicine, Obstetrics & Gynecology, Pediatrics, Radiology

DIRECTIONS

Taxi: Show text below to driver

우먼메디 여성병원으로 가주세요 (Please go to Women Medi Park Hospital)

Subway: Option 1: Beomeo Station, Daegu Subway line 2 (green) exit 3 → take a taxi (about 3,000 won).

Option 2: Suseong District Stadium Station, Daegu Subway line 3 (yellow) exit 1 → 0.2 mile walking distance

International Clinic: 1st Floor



AREA IV

YEUNGNAM UNIVERSITY MEDICAL CENTER

Phone: 053-620-3500
International clinic working hours: M – F 0830 – 1730
24/7 English speaking service: 010-4786-8001
Fax: 053-640-6646
Email: international@med.yu.ac.kr
Hyeonchung-ro 170
Nam-gu
Daegu 705-717
Website: yumc.ac.kr
Does not file claim for TRICARE Select
See page 52 for claim process



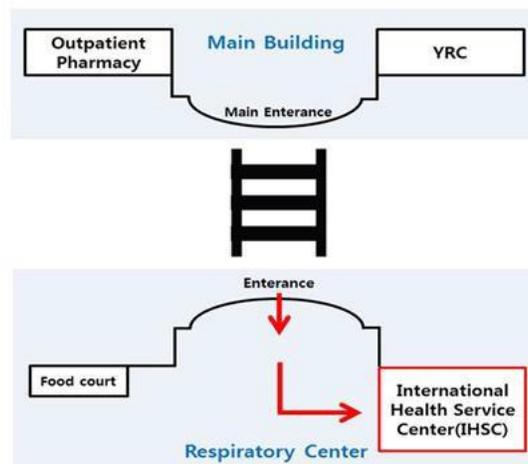
SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Psychology – Adult, Pulmonary, Radiology, Rheumatology, Sleep Studies, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

DIRECTIONS

Taxi: Show text below to driver
영남대병원으로 가주세요 (Please go to Yeungnam University Medical Center)

Subway: Youngdae Hospital Station, Daegu Subway line 3 (yellow) exit 1 → 10 minute walking distance or take a taxi (about 3,000 won)

International Clinic: Across the main building, 1st floor of the respiratory center



REMOTE AREA BUSAN

AIEL PEDIATRICS

Regional call center coordinates all care, contact International SOS at 080-429-0880
Phone: 051-744-7585
Hours of operation: M – F 0900 – 1900
Saturday and Sunday 0900 - 1300
24/7 English speaking service: N/A
See page 8 for language interpretation services
Fax: 051-744-7586
Email: aielpedtricare@gmail.com
Zenith Square #721
33 Marine city 2-ro Haeundae-gu
Busan 48119
Website: N/A



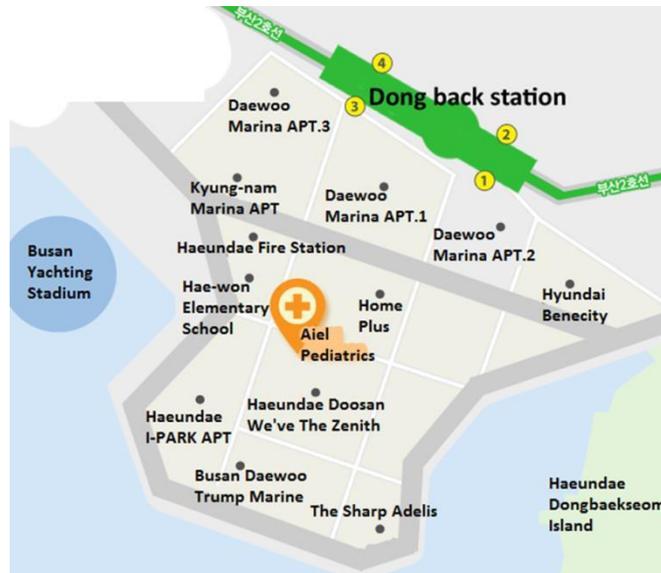
SPECIALTIES: Pediatrics

DIRECTIONS

Taxi: Show text below to driver
아이엘 소아청소년과 의원으로 가주세요 (Please go to Aiel Pediatrics)

Subway: Dongbaek Station, Busan subway line 2 (green) exit 1 → 1.1 mile walking distance or take a taxi (about 3,000 won)

Clinic: Inside map is not available, clinic is located in the shopping center



REMOTE AREA BUSAN

ELLIUM HOSPITAL

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: 051-933-0237

Hours of operation: M – F 0900 – 1800

Saturday 0900 – 1500

24/7 English speaking service: 010-8607-6696

Fax: 051-933-0319

Email: ellium88@naver.com

794 Haeun-daero, Haeundae-gu

Ellium BD 9

Busan 48104

Website: www.elliumh.com



SPECIALTIES: Obstetrics & Gynecology

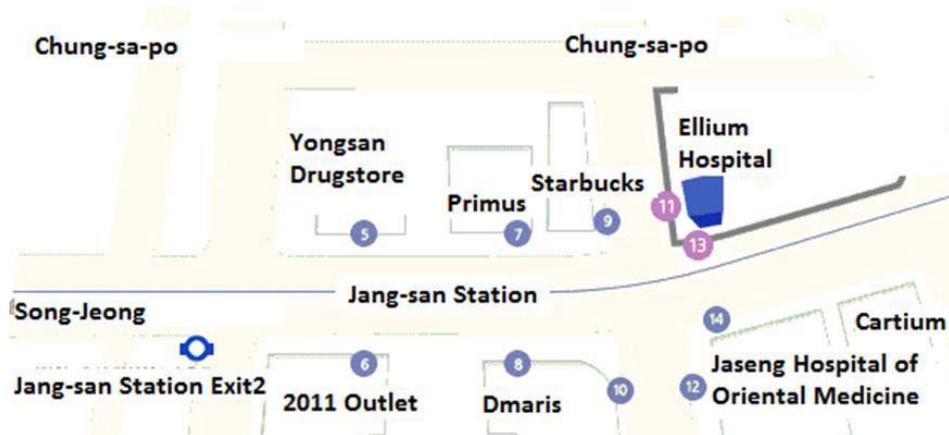
DIRECTIONS

Taxi: Show text below to driver

엘리움 여성병원으로 가주세요 (Please go to Ellium Hospital)

Subway: Jang-san Station, Busan subway line 2 (green) exit 11 or 13 → hospital is right at the exit

International clinic: Inside map not available clinic is located on the 10th floor



REMOTE AREA BUSAN

MINDCARE CENTER INSTITUTE

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: 070-8888-8277

Hours of operation: Monday 0900 – 1800

Tuesday 0900 – 1500

Sunday 1400 – 1900

24/7 English speaking service: N/A

See page 8 for language interpretation services

Fax: 02-594-2877

Email: assist@mindcarecenter.co.kr

QB E-Centum building #517,

1212 Jaesong-dong Haeundae-gu

Busan 48059

Website: www.mindcarecenter.co.kr



SPECIALTIES: Adult Psychology, Couple/Marital Therapy, Family Therapy, Individual Therapy

DIRECTIONS

Taxi: Show text below to driver

큐비 이 센텀 빌딩으로 가 주세요 (Please go to QB E-Centum building)

Subway: Centum City Station, Busan subway line 2 (green) exit 4 → 1 mile walking distance or take a taxi (about 3,000 won)

Clinic: QB E-Centum building 517, 5th floor



REMOTE AREA BUSAN

PUSAN NATIONAL UNIVERSITY HOSPITAL

Regional call center coordinates all care, contact International SOS at 080-429-0880

Phone: 051-240-7472

Hours of operation: M – F 0900 – 1730

24/7 English speaking Service: 010-8504-8200

Fax: 051-254-0192

Email: IHCPNUH@NAVER.COM

179 GudeokRo

Seogu

Busan 602-739

Website: www.pnuh.co.kr



SPECIALTIES: Allergy & Immunology, Cardiology, Dentistry, Dermatology, Dialysis, Emergency Care, Endocrinology, ENT, Gastroenterology, General Practice, Ground Ambulance, Infectious Disease, Internal Medicine, Nephrology, Neurology, Obstetrics & Gynecology, Oncology, Ophthalmology, Orthopedics, Pathology & Laboratory, Pediatrics, Pharmacy, Physiotherapy, Psychiatry – Adult, Pulmonary, Radiology, Rheumatology, Surgery: Cardiothoracic/ Colorectal/ Facio-maxillary/ General/ Neurosurgery/ Plastic/ Vascular, Urology

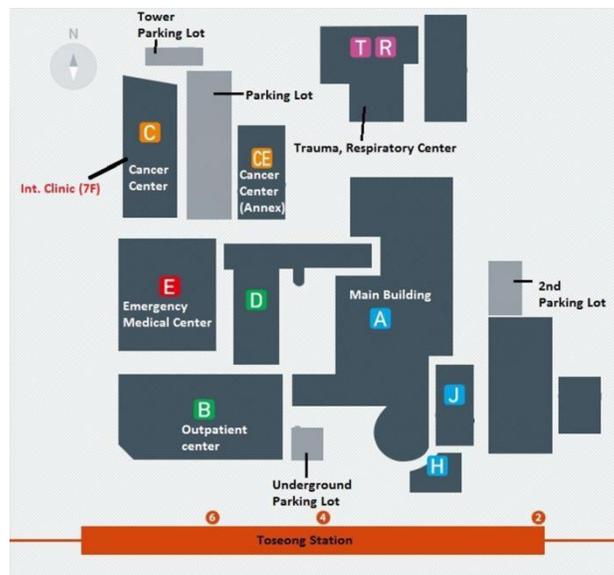
DIRECTIONS

Taxi: Show text below to driver

부산대 병원으로 가주세요 (please go to Pusan National University)

Subway: Toseong Station, Busan Station line 1 (orange) exit 4 → hospital is about 700 meters from exit

International clinic: Building C, 7th floor



**REMOTE AREA BUSAN
INJE UNIVERSITY HAEUNDAE PAIK
HOSPITAL**

Regional call center coordinates all care. Contact International SOS at 080-429-0880.

Phone (office): 051-797-0566

Hours of Operation: M-F 0900-1700

Saturday 0900-1200

24/7 English speaking service: During operation hours or after hours request via 080-429-0880.

Fax: 051-797-3229

Email: ihc@paik.ac.kr

Address: 875, Haeun-daero, Haeundae-gu, Busan,

Website: <http://haeundae.paik.ac.kr/eng/main/main.asp>



SPECIALTIES: Advanced general hospital / Shock trauma center / Robot surgical center

DIRECTIONS

Taxi: Show text below to driver

인제대학교 해운대백병원으로 가주세요

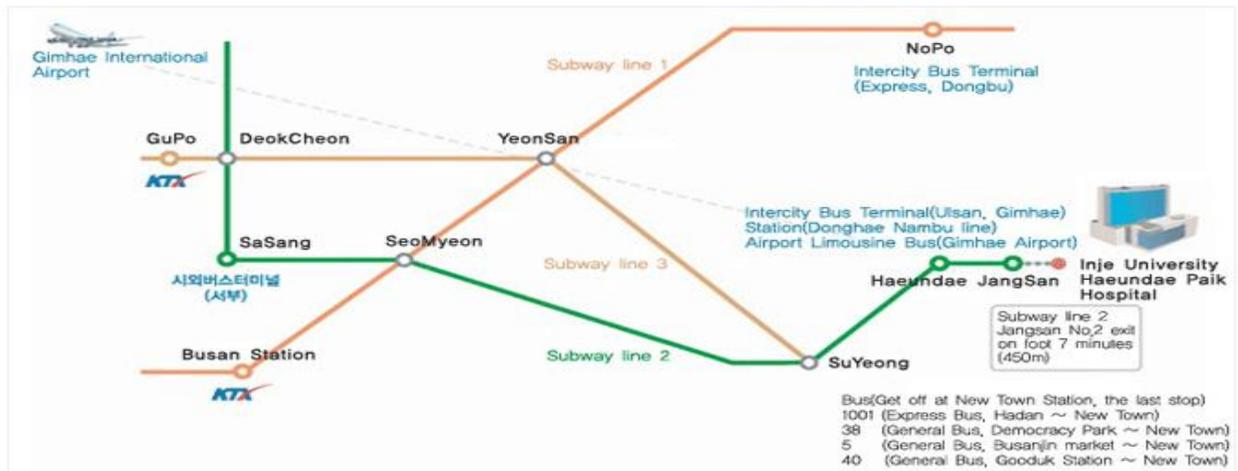
(“Please go to Inje University Haeundae Paik Hospital”)

Subway: Jang-san station, Busan subway line 2 green exit 2 → Please walk along the sidewalk for about 10 minutes, you can see the hospital.

International clinic: Main Building, B1

Location

HOME > Visitor guide > Location



CLAIM PROCESS

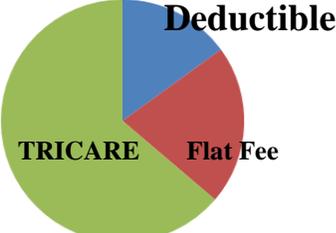
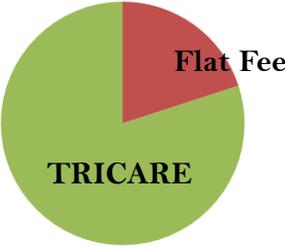
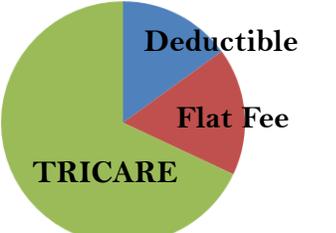
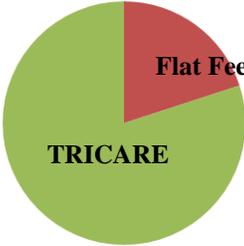
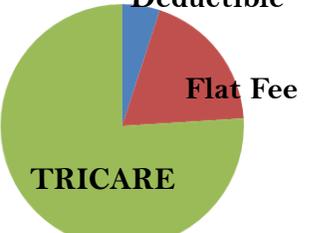
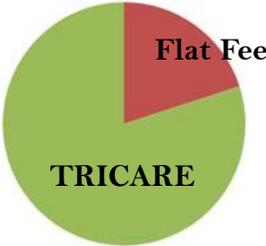
- Fill out DD Form 2642 you can download it from the following link:
<http://www.dtic.mil/whs/directives/forms/eforms/dd2642.pdf>
 also attach itemized medical receipts
- If payment exceeds \$1,000, attach 'Proof of Payment' (e.g. credit card statement)
- For pharmacy claims, attach doctor's prescription together with the receipt from the pharmacy
- If more than one patient, file claims separately
- If more than one claim, separate outpatient claim, inpatient claim, and pharmacy claim
- Check claim status with TRICARE Overseas Program by calling 080-429-0880 option 2

Claim Address for Active Duty Service Members

TRICARE Active Duty Claims
 P.O. Box 7968
 Madison, WI 53707-7968

Claim Address for all others

TRICARE Overseas Program
 P.O. Box 7985
 Madison, WI 53707-7985

*TRICARE Select beneficiaries Cost Chart		
<p>Retired Deductible: Individual \$150.00/ Family \$300.00</p>  <p>Deductible Flat Fee TRICARE</p> <p>When you pay Deductible + Flat Fee, TRICARE pays the rest.</p>	<p>After Deductible is met</p>  <p>Flat Fee TRICARE</p>	<p>Maximum amount you pay each calendar year (Jan 1 – Dec 31). After this, TRICARE pays 100%.</p>  <p>Catastrophic Cap \$3,000.00</p>
<p>ADFM E5 and above Deductible: Individual \$150.00/ Family \$300.00.</p>  <p>Deductible Flat Fee TRICARE</p> <p>When you pay Deductible + Flat Fee, TRICARE pays the rest.</p>	<p>After Deductible is met</p>  <p>Flat Fee TRICARE</p>	<p>Maximum amount you pay each calendar year (Jan 1 – Dec 31). After this, TRICARE pays 100%.</p>  <p>Catastrophic Cap \$1,000.00</p>
<p>ADFM E4 and below Deductible: Individual \$50.00/ Family \$100.00</p>  <p>Deductible Flat Fee TRICARE</p> <p>When you pay Deductible + Flat Fee TRICARE pays the rest.</p>	<p>After Deductible is met</p>  <p>Flat Fee TRICARE</p>	<p>Maximum amount you pay each calendar year (Jan 1 – Dec 31). After this, TRICARE pays 100%.</p>  <p>Catastrophic Cap \$1,000.00</p>

FEEDBACK

Your feedback is important to us. Please let us know how we can improve this handbook to better serve you. For your comments feel free to visit or contact us:

TRICARE Service Center/
Managed Care Division
Brian Allgood Army Community Hospital
Building 7005 Room 1150
Yongsan, Korea
DSN 315-737-1433
Commercial: 050-3337-1433



**“KATCHI KAPSHIDA”
“WE GO TOGETHER”**

**ENJOY YOUR TIME IN KOREA,
THE LAND OF THE MORNING CALM**

