



REPLY TO
ATTENTION OF:

DEPARTMENT OF THE ARMY
HEADQUARTERS, 8TH ARMY
UNIT #15236
APO AP 96205-5236

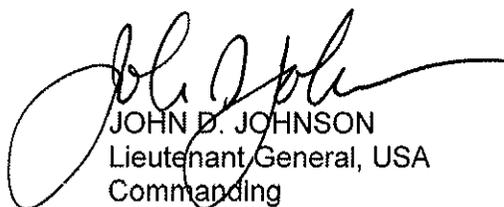
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3 NOV. 2011

MEMORANDUM FOR All 8th Army Assigned Soldiers and Civilians

SUBJECT: 8th Army Command Policy Letter #7 - Commander's Open Door Policy

1. Reference. Army Regulation 600-20, Army Command Policy, 18 April 2008 (incorporating Rapid Action Revision, 27 April 2010).
2. Purpose. To provide guidance to all 8th Army personnel on my open door policy.
3. Background. Every Soldier and civilian employee assigned to the 8th Army is afforded the right and the opportunity to bring suggestions, grievances and concerns to my direct attention through my open door policy. This policy is not limited to my office hours, but also applies when I am visiting the many great units within this command.
4. Discussion. While I want you to feel free to approach me, I also encourage you to utilize the excellent chains of command and support that I know exist throughout 8th Army. I ask that you make every effort to resolve issues at the lowest possible level to allow your immediate supervisor and chain of command the opportunity to assist you. This method ensures a more efficient handling and resolution of issues, as well as enhanced support to you and those you serve. You may contact my administrative non-commissioned officer for an appointment at DSN 315-723-4225.
5. Proponent. The 8th Army Secretary of the General Staff is the proponent of this policy. The proponent can be contacted at DSN 315-723-5410.


JOHN D. JOHNSON
Lieutenant General, USA
Commanding