DEPARTMENT OF THE ARMY
HEADQUARTERS, EIGHTH ARMY
UNIT #15236
APO AP 96205-5236

REPLY TO
ATTENTION OF:

EACG

OCT 15 2013

MEMORANDUM FOR All Eighth Army Assigned Soldiers and Civilians

SUBJECT: Eighth Army Command Policy Letter #9, Commander's Open Door Policy

1. Reference. Army Regulation 600-20, Army Command Policy, 18 March 2008 (incorporating Rapid Action Revision 005, 20 September 2012).

2. Purpose. To provide guidance to all Eighth Army personnel on my open door policy.

3. Background. Every Soldier and Civilian employee assigned to Eighth Army is afforded the right and the opportunity to bring suggestions, grievances and concerns to my direct attention through the open door policy. This policy is not limited to my office hours and also applies when I visit the many great units within this command.

4. Discussion. While I want you to have the liberty to approach me, I encourage you to utilize the excellent chains of command and support that exists throughout Eighth Army. I ask that you make every effort to resolve issues at the lowest possible level to allow your immediate supervisor and chain of command the opportunity to assist you. This method ensures a more efficient handling and resolution of issues, as well as enhances support to you and those you serve. You may contact my administrative non-commissioned officer for an appointment at DSN 315-723-2430.

5. Proponent. The proponent for this policy is Eighth Army Secretary of the General Staff. Contact the proponent at commercial 011-822-7913-5410 or DSN 315-723-5410.

BERNARD S. CHAMPOUX
Lieutenant General, USA
Commanding