



# **ARMY COMMUNITY SERVICE PROGAMS**



- **ARMY EMERGENCY RELIEF**
- **CONSUMER AFFAIRS & FINANCIAL PLANNING**
- **ARMY VOLUNTEER CORPS**
- **EMPLOYMENT READINESS PROGRAM**
- **FAMILY SERVICES**
- **EXCEPTIONAL FAMILY MEMBER PROGRAM**
- **RELOCATION**
- **FAMILY ADVOCACY PROGRAM**
- **DEPLOYMENT READINESS PROGRAM**
- **Location – Community Service Building, Bldg 4106, 738-7505**
- **Hours of Operation: 0800-1700 Monday-Friday**
- **Acting ACS Director Mercedes Jamieson: 738-5153**



# **ARMY EMERGENCY RELIEF**



- **Who Does AER help?**
- **Active Duty soldiers and their family members**
- **ARNG and USAR soldiers and their family members on continuous active duty for more than 30 days**
- **Soldiers retired from active duty for longevity or physical disability and their family members**
- **ARNG and USAR soldiers who retire at age 60 and their family members**
- **Surviving spouses and orphans of soldiers who died while on active duty or were retired**



# **ARMY EMERGENCY RELIEF**



- **AER can help with emergency financial needs for:**
- **Food, rent or utilities**
- **Emergency transportation and vehicle repair**
- **Funeral expenses**
- **Medical/dental expenses**
- **Personal needs when pay is delayed or stolen**
- **Give Undergraduate-level education scholarships, based primarily on financial need, to children of soldiers**



# **ARMY EMERGENCY RELIEF**



- **AER types of financial assistance:**
- **An interest-free loan**
- **A grant (a gift of funds) if repayment of loan will cause undue hardship**
- **Or, part loan and part grant**



# ARMY EMERGENCY RELIEF



- **Information to bring to AER:**
- **Military ID card**
- **Leave and Earning Statement (most recent end of month LES)**
- **Leave/PCS orders**
- **Substantiating documents ( car repair estimate, rental agreement, utility bill, etc.)**
- **If the soldier is away the spouse should bring:**
- **Power of attorney, Military ID Card and substantiating documents**



# **ARMY EMERGENCY RELIEF**



- **Open 0900-1530 Monday - Friday**
- **Emergency travel cases will be seen 0700-1600**
- **Emergency cases during evenings and weekend hours (usually emergency travel) can obtain assistance by contacting the American Red Cross 738-3670**
- **POC- Ms. Allison Blake, 738-4655**



# **FINANCIAL READINESS PROGRAM**



- **Assists in preparing budgets**
- **Consumer affairs assistance**
- **Consumer Credit Counseling Services**
- **Available Classes include:**
- **Basic Budget**
- **Checkbook Management**
- **Car Buying**
- **Investments**
- **POC- Ms. Allison Blake 738-4655**
- **CALL FOR CLASS TIMES AND APPOINTMENTS**



# **VOLUNTEER CORPS PROGRAM**



- **Volunteers play an important role in supporting Army Community Service.**
- **Volunteers can brush up their on job skills.**
- **Areas of Volunteer opportunities are: Reception desk, Loan Closet, Relocation, Employment Readiness, Financial Readiness, Deployment Readiness, ect.**
- **Volunteers also get networking opportunities.**



# **EMPLOYMENT READINESS PROGRAM**



- **Services are designed to enhance career, educational and volunteer opportunities.**
- **Assistance can be obtained in the following areas:**
  - **Resume and professional portfolio development**
  - **Job application assistance and Interview skills development**
  - **Centralized job bank**
  - **Career skills assessment and counseling**
  - **Career Transitions**
- **POC- Mercedes Jamieson Program Manager  
738-8977 Call for Class Times and  
appointment**



# **FAMILY SERVICES**



- **Provides a central source of resource materials for soldiers and family members. Information is available regarding installation, and other federal programs.**
- **Limited counseling services are also available.**
- **Time Out Childcare can be provided to families on a case by case basis.**
- **POC – Mercedes Jamieson, 738-8977**



# **EXCEPTIONAL FAMILY MEMBER PROGRAM**



- **The EFMP is a mandatory enrollment program for family members of active duty soldiers with any medical, educational, or learning disability that requires special medical treatment, education, or counseling.**
- **The EFMP provides information and assistance to all soldiers and family members with special needs stationed at or around Yongsan/Area II Support Activity.**
- **Parenting Classes with ADD/ADHD**
- **POC- Mr. Mary Jernigan, 738-7510**



# **RELOCATION PROGRAM**



- **Provides worldwide welcome packets, SITES printouts, videos for selected countries, citizenship assistance, relocation assistance and counseling for soldiers and families.**
- **There is also a Family improcessing desk and a Newcomer's Orientation Briefing.**
- **Loan closet for household items**
- **Waiting family members program**
- **POC- Mercedes Jamieson, 738-8977**



# **FAMILY ADVOCACY PROGRAM**



- **Provides prevention and education programs dealing with spouse and child abuse to help soldiers and family members increase coping skills POC- Ms. Stephanie Glover, 738-8861**
- **Life Skills Classes: Call for class times**
  - **Anger Control**
  - **Personal Stress Management**
  - **Marriage Conflict Management**
- **More information call 738-5151**
- **New Parent Support Program**
- **Appointments at 723-7391**



# **DEPLOYMENT READINESS PROGRAM/FRGs**



- **Training and Materials available for:**
- **Personal and family readiness prior to deployments**
- **Family Readiness Group deployment briefings & Rear detachment training**
- **Deployment reunion orientation and materials**
- **Family and Personal Care Plans**
- **Overview Army Community Services Programs**
- **POC- Mary Jernigan 738-7510**