



# Dental Care Update



**COL Paul F. Forte**  
**Dental Care Update**  
**618<sup>th</sup> Theater Dental Command and DENTAC-Korea**  
**1 August 2008**



# Agenda



- \* **Available Resources (In-house, Off-Post)**
- \* **Preferred Host Nation Provider Program**
- \* **TRICARE Dental Program**
- \* **Cost-Share Protocols**
- \* **Co-Payments**
- \* **Orthodontic and Pediatric Care**
- \* **TRICARE Assistance**



# Bottom Line Up Front...



***You and your family members will obtain all necessary dental care during your stay in Korea***



# Dental Care Update



**The Theater Dental Command will ensure full spectrum treatment for Soldiers and family members...**

***...through a combination of care provided in our clinics and referral to Preferred Host Providers***



# Dental Care Update



**Are there any trusted civilian dental practices outside the gates of USFK facilities?**

***Absolutely!***



# Preferred Host Nation Provider



**Dental care in accordance with US standards**

**Infection Control and Sterilization protocols in accordance with US standards and Center for Disease Control guidance**

**Accepts UCCL insurance in lieu of upfront payment from patient**



# Area 1 Camp Casey vicinity





# Area 2



(1 mile from Gate #17 Yongsan)





FOR OFFICIAL USE ONLY

# Area 2

## Orthodontics





# Area 3



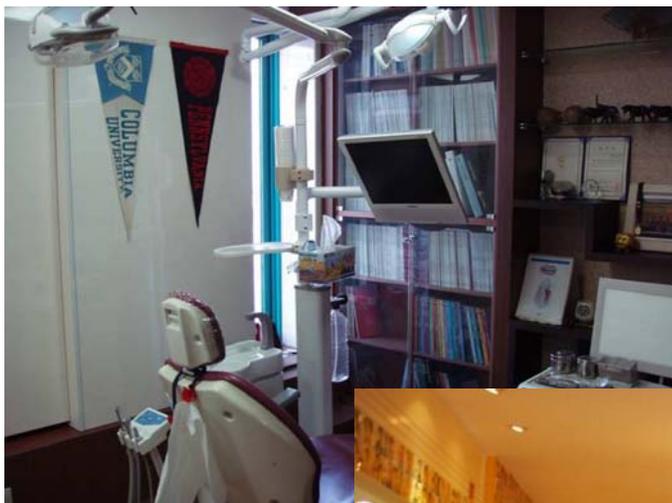
## 1 Mile from Camp Humphreys





# Area 4

## Camp Walker Vicinity





www.tricare dentalprogram.com

ENROLLEES

ENROLLEES

DENTISTS

DENTAL HEALTH

- Enroll Online
- Bill Paying Online
- Find a Dentist
- Find an Overseas Host Nation Provider
- My Dental Benefits

More...

- Reference Materials - CDT7 Code Update
- Contact Us
- My Patients' Benefits
- Become a Network Dentist

- Xpress Claim
- New! Provider Data Online

More...

- Your Dental Health
- Your Child's Dental Health
- Dental Glossary
- Your TDP Program
- New! Children's Fun Activities

More...

Military Child Enter Here

UNITED CONCORDIA'S COMMITMENT TO YOU



- > "New" TDP OCONUS Q & A Sheet
- > Using TDP Overseas Now Requires Command Sponsorship
- > Meet Becky Brush and Matty Molar! Visit our new Children's Fun Activities!
- > More...







TRICARE  
UNITED CO



**Benefits Information**

[Home](#) > [Enrollees](#) > [Benefits](#)

## Maximums

The TDP limits how much can be paid per enrollee for dental services. The following table outlines the TDP maximum amounts.

Maximum	Description
Annual Maximum	\$1,200 per enrollee per contract year (Feb. 1-Jan. 31 each year) for non-orthodontic services*
Lifetime Maximum	\$1,500 per enrollee for orthodontic treatment If an enrollee receives orthodontic services (other than orthodontic diagnostic services), payments for these services will not exceed \$1,500 during the enrollee's eligibility lifetime. Orthodontic diagnostic services will be applied to the \$1,200 annual maximum.

\*Payments for certain diagnostic and preventive services are not applied against the annual maximum. Please refer to the [TRICARE Dental Program Benefit Booklet](#) for specific procedures.

**NOTE: There is no deductible for the TRICARE Dental Program contract.**

For additional information on how OCONUS maximums are calculated, please visit the [Overseas Dental Care](#) section.

- ENROLLEES
- Benefits Information** (circled in blue)
- Benefits
- Benefits Overview
- Resin/Composite Fillings
- Sealants
- Maximums
- Orthodontics
- Dental Implants
- Traveling & Moving with the TDP
- Survivor Benefits
- Benefit Booklet
- Eligibility
- Cost Shares / Premiums
- Enrollment / Disenrollment
- Overseas Dental Care
- Choosing a Dentist
- Online Enrollee Services
- Claims
- Fraud & Abuse
- Forms/Materials
- TDP Member Newsletters
- Contact Information



## TRICARE DENTAL PROGRAM UNITED CONCORDIA

**Cost-share benefit  
requires command  
sponsorship**

me > Using TRICARE Dental Program Overseas Now Requires Command Sponsorship

### Using TRICARE Dental Program Overseas Now Requires Command Sponsorship

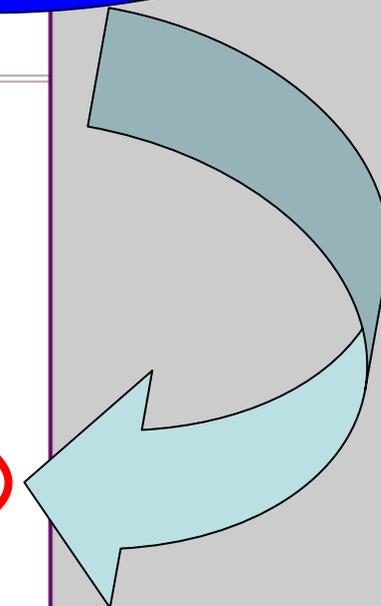
As of December 3, 2007, TRICARE Dental Program (TDP) enrollees who reside in OCONUS areas must be Command Sponsored in order to receive OCONUS TDP cost-share benefits. If a TDP enrollee is not Command Sponsored, his/her claims will be paid under the ~~BONUS~~ cost share structure.

Prior to this announcement, payment of cost-shares and other out-of-pocket expenses for many TDP dental services performed OCONUS were paid by the Government for all OCONUS TDP enrollees. Paying for OCONUS TDP cost-share benefits for Non-Command Sponsored family members was inconsistent with other TRICARE programs and DoD TRICARE policy. Therefore, the Government has directed United Concordia to process TDP claims based upon DoD TRICARE policy. As such, non-Command Sponsored TDP enrollees who receive dental care in OCONUS areas are now responsible for these cost-shares as well as any difference between the dentist's charge and United Concordia's allowances for treatment.

For purposes of the TDP, determination of a TDP enrollee's Command Sponsored status is based on their enrollment in either the TRICARE Overseas Program (TOP) Prime or TRICARE Global Remote Overseas (TGRO) program as reflected in the Defense Enrollment Eligibility Reporting System (DEERS).

For questions regarding this OCONUS policy, please contact United Concordia at 1-888-418-0466 or email [oconus@ucci.com](mailto:oconus@ucci.com).

A [letter](#) regarding this policy is being mailed to all sponsors with OCONUS Non-Command Sponsored family members.



- Information
- Premiums
- Dental Care
- Dentist
- Enrollee Services
- Materials
- Information
- Websites
- ... Asked
- ... Concordia

## Overseas Costs

Your costs for the TRICARE Dental Program (TDP) dental care in the OCONUS service area are:

Overseas member cost-sharing for dental care varies by enrollee [premiums](#) vary by the sponsor. The annual maximum benefit for dental care in the OCONUS and COMUS service areas is \$1,000 annual and lifetime of \$10,000.

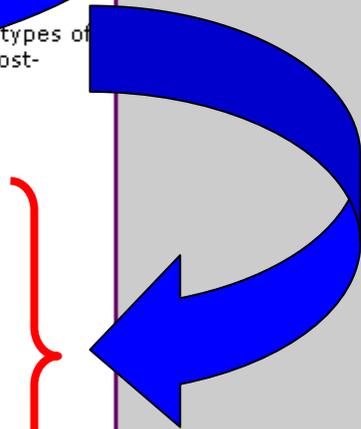
### Cost-Shares

Unlike cost-shares in the CONUS service area, the same for all enrollees regardless of sponsor.

The chart below provides an overview of the cost-share amounts for types of services covered under the TDP. **Please note:** There are exceptions to these cost-share amounts. These exceptions are explained following the chart.

**0% Co-pay**  
**Includes restorative, endodontics, oral surgery**

Type of Service	OCONUS**
Diagnostic	0%
Preventive*	0%
Emergency Services	0%
Sealants	0%
Basic Restorative	0%
Endodontic	0%
Periodontic	0%
Oral Surgery	0%
Other Restorative	50%
Implant Services	50%
Prosthetic	50%
Orthodontic	50%
General Anesthesia	0%
Intravenous Sedation	0%
Consultation/ Office Visit	0%
Post Surgical Services	0%



DENTISTS

DENTAL HEALTH

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## Overseas Costs

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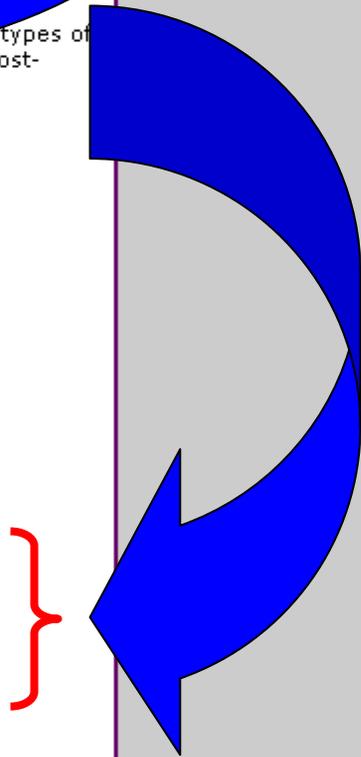
### Cost-Shares

Unlike cost-shares in the CONUS service area, dental cost-shares are the same for all enrollees regardless of sponsor.

The chart below provides an overview of dental services covered under the TDP. **Please note:** There are several exceptions to these cost-share amounts. These exceptions are explained following the chart.

**50% Co-pay**  
**Includes orthodontics, crowns, bridges, implants**

Type of Service	OCONUS**
Diagnostic	0%
Preventive*	0%
Emergency Services	0%
Sealants	0%
Basic Restorative	0%
Endodontic	0%
Periodontic	0%
Oral Surgery	0%
Other Restorative	50%
Implant Services	50%
Prosthetic	50%
Orthodontic	50%
General Anesthesia	0%
Intravenous Sedation	0%
Consultation/ Office Visit	0%
Post Surgical Services	0%



DENTISTS

DENTAL HEALTH



# Co-Payment Example



Orthodontic case.....	\$4,000.00
UCCI coverage.....	\$1,500.00
Co-payment.....	\$2,500.00

**Government co-pay coverage:**

**(50% of \$2,500.00) = \$1,250.00**

***Patient responsibility = \$1,250.00***



# ORTHODONTIC CARE (Military Dental Clinic)



## Priority of Care...

...(1) Active Duty

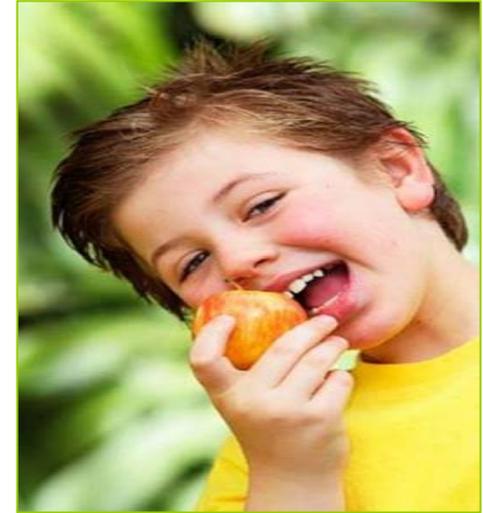
...(2) Family members



# Pediatric Dental Care



**At this time...**



**...sufficient in-house resources to meet the needs of this military community**

**...pediatric dentists from Yongsan visit Camps Humphreys and Walker**



# How about Saturday appointments...?



**Yes, we have them... DSN 736-4779  
...at DC#2 Yongsan**

**For active duty and family members**

**Limited staff...**

**...Basic routine care...**

**...exam, x-rays, cleaning, restorative**



# Theater Dental Command clinics



<b>Casey.....</b>	<b>730-6753</b>
<b>Yongsan (DC#2).....</b>	<b>736-4779</b>
<b>Yongsan (DC#3--Orthodontics, Pediatric).....</b>	<b>736-5221</b>



<b>Humphreys.....</b>	<b>753-6559</b>
<b>Walker.....</b>	<b>764-4307</b>
<b>Carroll.....</b>	<b>765-8685</b>



**Dental**



**TRICARE Representative**

**Mr. Suh, Kyu Ho**

**DSN 736-5051**

**DC #2, Yongsan**



# Dental Care Update



**Questions?**