



Eighth United States Army

Well-Being Council of Colonels Meeting

1 May 2003



Agenda



0830-0835

Opening Remarks – Eighth Army CofS

0835-1000

➤ **2.3.2.3**

Remote Care – 18th MEDCOM

➤ **2.3.2.5**

Appointment System – 18th MEDCOM

➤ **3.1.4.2**

Sponsorship – 8th PERSCOM

➤ **2.3.3**

Dental Services – 18th MEDCOM / 618th Dental Company

➤ **3.5.1.1**

Extra Curricular Activities – DoDDS

➤ **3.5.1.3**

DoDDS Cafeterias – DoDDS

➤ **2.4.1.1**

GRHP – KORO

➤ **2.4.2.1**

Barracks Modernization Program – KORO

➤ **3.1.12.2**

Command Sponsorship – ACofS G1

1000-1015

Open Issue Discussion

1015-1030

Closing Remarks – Eighth Army CofS



Opening Remarks

Eighth United States Army
CofS





Manager: 18th MEDCOM

2.3.2.3



Remote Care

Issue. Evaluate and support a demand for specialty services outside of Area II.

Origin. Eighth Army Well-Being Council - 4 DEC 01

End State. Provide quality, affordable, and effective health care for all Soldiers and military families in Korea.

Status. **GREEN**

- Morning Calm Article Submitted
- “CPAC Scoop” Article Submitted
- MOU brochure ready for staffing
- Conducting MOU patient surveys for each referred patient that we transport
- Of first 296 surveys received, only 12 were negative (4%). 96% positive. None mentioned unsanitary conditions at our MOU hospitals
- 9 MOUs signed. Latest one specializes in arthritis. 2 more possible.
- Surgical specialists must reside and work in Area II (121st GH). Other Areas will not gain specialists that require operating rooms or surgical support. Areas I, III, and IV will continue to use host nation facilities for surgical procedures, unless they seek such care in the 121st GH.

Resource Impact. None

Green – On track & achieves the intended purpose

Ambler – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas



Manager: 18th MEDCOM

2.3.2.5



Appointment System

Issue. Improve the appointment system at U.S. Army Community Hospital, Seoul.

Origin. Eighth Army Well-Being Council - 4 DEC 01

End State. Provide eligible personnel with easily accessible medical treatment equaling or exceeding professional benchmarks.

Status. **AMBER**

- Primary care (PC) schedules centralized for the 121st GH. PC access increased 39% in last 8 months in the 121st GH. Access to all outpatient appointments increased by 18 percent.
- Clerks at outlying facilities can make multiple appointments at the 121st GH
- Centralized Appointing Office UFR submitted (average of \$450,000 annual cost thru FY 2010)
- Recommend we explore options to fund UFR to hire providers/staff (and provide space) to treat non AD / ADFM beneficiaries
- Standard = 1 Primary Care Manger (PCM) to 1,178 patients
- Non AD / ADFM civilian population in USFK = 12,000. UFR would be for 10 PCMs
- CDR, 18th MEDCOM, will develop courses of action to hold no-show patients accountable.

Resource Impact. Provider UFR = Approximately \$2M for the first year.

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Manager: 8th PERSCOM

3.1.4.2



Sponsorship

Issue. Implementation of Sponsorship Program at Command Level. There is a lack of command emphasis on sponsorship. Sponsors are not being consistently and appropriately assigned to incoming personnel and to personnel departing Korea.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Every soldier and civilian coming to Korea is sponsored and minimizes stress and uncertainty associated with relocation.

Status. **AMBER**

- Re-looking Eighth Army Command Policy Letter #24
- G1 – 8th PERSCOM Coordination
- Updating CIP checklist
- SMS live on 25 MAR 03
- 30 - 40 days to evaluate effectiveness

Resource Impact. None



Manager: 18th MEDCOM / 618th Dental Company

2.3.3



Dental Services

Issue. There is insufficient dental care for non active-duty beneficiaries. The staffing of personnel is based on the active-duty population rather than the USFK population.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide eligible personnel with required dental treatment equaling or exceeding professional benchmarks.

Status. **GREEN**

- TDP-OCONUS Awareness program implemented
- TFMDP-O briefed (with 618th informational brochure) at ACS Newcomers Briefing and the Cdr/1SG Course
- 2 new off-post dentists that will participate in TDP
- Marketing TDP at DC#2 improved
- TDP and dental health articles published
- TRICARE Retiree Dental Plan has no overseas extension - No local authority to change

Resource Impact. None



Manager: DODDS

3.5.1.1



Extra Curricular Activities

Issue. There are limited or no DODDS extra curricular activities in Areas I through IV. Youth Activities sponsors most of the organizations that teenagers belong to and attend.

Origin. 19th TSC PAT Recommendations

End State. Provide school age family members extra curricular activities which contribute to a quality education consistent with or exceeding National benchmarks.

Status. **GREEN**

- Active extra curricular activities program exists
- \$300K+ spent on extracurricular academic and sport activities in Area IV
- Programs are full to the point where it distracts from academic programs
- Expansion of baseball, football and girls softball = no time and funding for additional activities
- Recommend that this issue be closed.

Resource Impact. None



Manager: DODDS

3.5.1.3



DoDDS Cafeterias

Issue. The lack of a cafeteria for high schools students in Area II. Elementary/middle school share the cafeteria. Hours are staggered to accommodate, high school students; however, they are said to disrupt the younger students. High school students may not have enough time allotted to them. Substandard facilities at some other Area schools.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide school age family member meal resources which meet or exceed National feeding standards.

Status. **GREEN**

- Current cafeteria accommodates high school students needs in a timely manner and to DoDDS nutritional feeding standards
- Majority students leave campus on their own
- A high school students special discount program violates regulations – provides one segment discounts while not to others
- DoD Directive 1015.5 (DoD Student Meal Program) designates Military Departments to provide adequate resources for DoD Student Meal program
- Recommend that this issue be closed.

Resource Impact. None

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Manager: KORO

2.4.1.1



Government Rental Housing Program (GRHP)

Issue. Landlords off post are setting rent based on maximum BAH/OHA limits. Soldiers are not receiving quality housing for the amount of their housing allowance.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide adequate “pre-arranged” off post family housing for eligible personnel which is commensurate with that of civilian society.

Status. **GREEN**

- Published off-post standards
- Provided FMV training 23-25 OCT 02
- Identified requirements and updated AFH Master Plan programs 115 GRHP units in FY 03 and 111 units in FY 04
- DOD implemented first UPH RCI in FY 03 MILCON Bill
- KORO Housing provided UPH lease funding requirements to ACSIM UPH POM POC
- Some AFHO lease funding available for implementation
- Adapting Germany GRHP SOPs/forms
- Test cases of MPA to OMA - soldier volunteers to live in "pre-arranged" quarters
- Test cases of leasing 4-6 units at Camp Humphreys 15 MAY 03

Resource Impact. None



Manager: KORO

2.4.2.1

Barracks Modernization Program



Issue. The 2+2 modified standard concerning the amount of acceptable living space is unfair to soldiers in Korea. The 1+1 standard set by Department of Defense is not implemented in Korea for barracks construction. Crowded conditions lead to health issues, decreased morale, and extremely stressful conditions.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide a quality place to live for eligible military personnel permanently assigned to an installation.

Status. **GREEN**

- LPP and HN funds programmed for barracks 1+1 construction
- SRM barracks renovations funds are considered in total number of BUP projects
- Request \$710M from IMA and not cancel or down-scope projects
- KORO developed a COA Brief as directed at the last WB Meeting.
- COL Du Bose will brief BG MacDonald who will in turn brief LTG Campbell

Resource Impact. None



Manager: ACofS G1

3.1.12.2



Command Sponsorship

Issue. Plan to increase Korea CSP to 25%

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. CSP levels commensurate with other OCONUS locations.

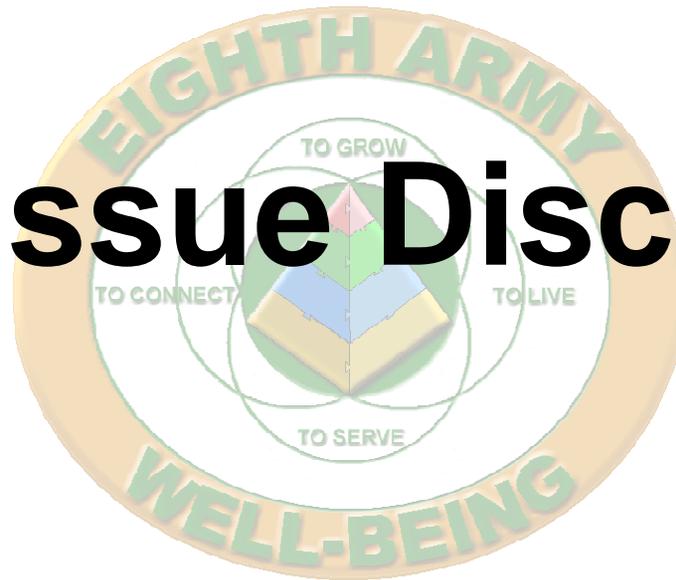
Status. **AMBER**

- Publicize CSP: Info Paper in ACS Welcome Packet, Eighth Army Standards Handbook, Local newspaper Articles, Eighth Army web page linked to USFK J1-DM CSP web page - provides FAQs, 8th PERSCOM's web page provides information and is linked to USFK J1-DM CSP web page
- USFK J1 briefed the Eighth Army CofS, the Director, KORO and will brief CG
- USFK Reg 614-1 Update Timeline:
 - 30 Apr 03 Initial Review/ Staffing Coordination complete
 - 08 May 03 Resend for Final Coordination
 - 13 Jun 03 Submit Revised Regulation for Final Approval

Resource Impact. None



Open Issue Discussion





Closing Remarks

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