

VAN FLEET ROOM

BRIEFER

501st MI CDR 1st SIG CDR 8th MP CDR 6th CAV CDR 8th Army CofS 8th Army CSM 8th Army CG 19th TSC CG KORO Director 17th AVN CDR 8th PERSCOM CDR USATC-K CDR

<u>Area I</u>	<u>Area II</u>	<u>501st MI CSM</u>	<u>1st SIG CSM</u>	<u>8th MP CSM</u>	<u>6th CAV CSM</u>	<u>SGS</u>	<u>G1V</u>	<u>18th MED CDR</u>	<u>18th MED CSM</u>	<u>19th TSC CSM</u>	<u>KORO CSM</u>	<u>17th AV CSM</u>	<u>8th PERSCOM CSM</u>	<u>USATC-K CSM</u>
<u>Area III</u>	<u>Area IV</u>	<u>Spouse</u>	<u>Spouse</u>	<u>Spouse</u>	<u>Spouse</u>	<u>Spouse</u>	<u>G1 Deputy</u>	<u>G1</u>	<u>G1</u>	<u>18th MED</u>	<u>18th MED</u>	<u>18th MED</u>	<u>Dental</u>	<u>Dental</u>
<u>Surgeon</u>	<u>Surgeon</u>	<u>Chaplain</u>	<u>G5</u>	<u>G4</u>	<u>G3</u>	<u>G3</u>	<u>KORO</u>	<u>KORO</u>	<u>KORO</u>	<u>KORO</u>	<u>KORO</u>	<u>KORO</u>	<u>G1</u>	<u>J1</u>
			<u>ENGR</u>	<u>ENGR</u>	<u>PAO</u>	<u>PAO</u>	<u>RM</u>	<u>RM</u>	<u>175th FINCOM</u>	<u>175th FINCOM</u>	<u>EO</u>	<u>KORO</u>	<u>KORO</u>	<u>KORO</u>
			<u>CCK</u>	<u>PM</u>	<u>EEO</u>	<u>CG AIDE</u>	<u>DoDDS</u>	<u>AAFES</u>	<u>SOFA</u>	<u>TRANSCOM</u>	<u>G1 CPD</u>	<u>G1 CPD</u>	<u>8th PERSCOM</u>	<u>DoDDS</u>



Eighth United States Army



Well-Being General Officer Steering Council Meeting

Red = OPR
 Blue = CDRs
 Green = CSMs

24 July 2003



Agenda



1400-1405 **Opening Remarks – CG Eighth Army**

1405-1505 **2003 AFAP Issues**

- Insufficient Medical and Dental Staffing – **18th MEDCOM**
- Flexibility of TRICARE Prime Enrollment Process – **18th MEDCOM**
- Difficulty Accessing Comprehensive Dental Care – **18th MEDCOM/618th Dental CMD**
- Financial Entitlements for USFK Personnel – **ACofS G1**
- Limited Travel/Communication for College Selection – **ACofS G1**
- Non-Command Sponsored Children Limited Access to DoDDS – **ACofS G1**
- Employment Opportunities for Family Members in Republic of Korea – **ACofS G1**
- Year round Employment Opportunities Unknown to Teens – **KORO**
- ID Cards Issuance and BIDS Registration – **8th PERSCOM**
- Travel Document for Military and DoD Personnel – **8th PERSCOM**
- Department Of Defense Dependent School Teacher frequent Absenteeism – **DoDDS**
- Language Barriers in Customer Service Areas – **ACofS G1**
- Limited On-Site Upper-Level Educational Opportunities – **KORO**



Agenda (cont.)



1505-1525

- 2.3.2.6
- 2.3.3
- 3.1.4.2
- 2.4.1.1
- 2.4.2.1
- 3.1.12.2

8th Army W-B Issues Update

- Civilian Medical Care – **18th MEDCOM**
- Dental Services – **18th MEDCOM/618th Dental CMD**
- Sponsorship – **8th PERSCOM**
- Off-Post Housing – **KORO**
- Barracks Modernization Program – **KORO**
- Command Sponsorship – **USFK J1**

1525-1530

- 2.3.2.1

8th Army W-B Issues Monitored - Not Briefed

TRICARE – **18th MEDCOM**

1530-1550

- 2.3.2.3
- 2.3.2.5
- 2.5.1
- 3.5.1.1
- 3.5.1.2
- 3.5.1.3

Issues Taken Off The 8th Army W-B Scope

- Remote Care – **18th MEDCOM**
- Appointment System – **18th MEDCOM**
- Soldier's Continuing Education – **KORO**
- DoDDS Extra Curricular Activities – **DoDDS**
- DoDDS Sport Program – **DoDDS**
- DoDDS Cafeterias – **DoDDS**

1550-1600

Closing Remarks – **CG Eighth Army**

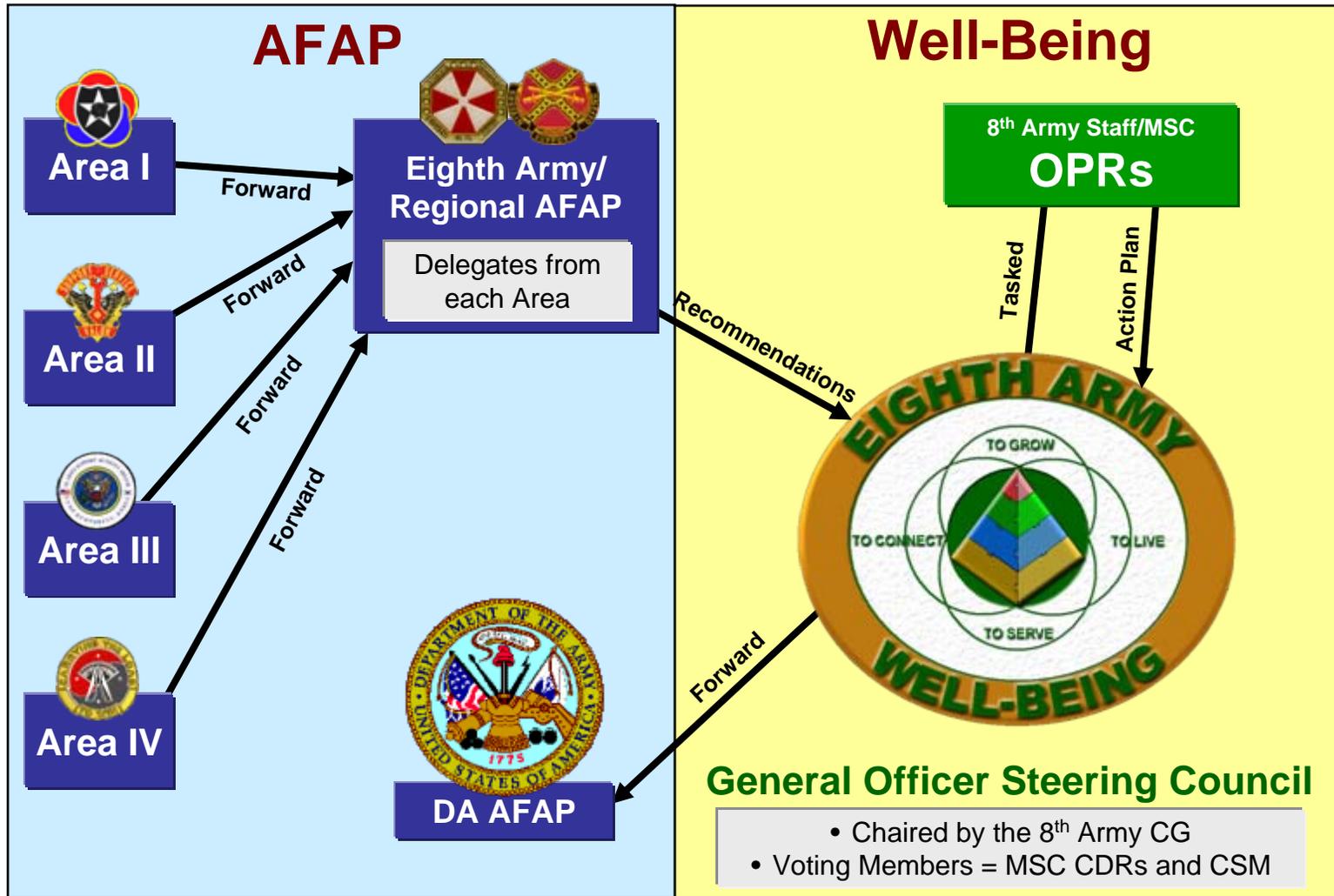


Opening Remarks





2003 AFAP Issues



→ = Issues Flow



Insufficient Medical & Dental Staffing

2003 AFAP

Scope. Lack of medical and dental providers and staff adversely affect the total community. Patients frequently have to wait for prolonged periods for appointments, are forced into long trips to area medical facilities and are often denied same day or next day care. These shortages result in frustrated patients, staff and overworked healthcare personnel, and potentially diminished health care.

AFAP Recommendations.

1. Acquire additional qualified contract medical/dental care providers.
2. Create TDA units to serve the total population.

Required Actions/Action Plan.

1. **Include into 8th Army W-B issue 2.3.2.6 (Slide 20) and 2.3.3 (Slide 21)**
 - 2a. DA AFAP Issue #484.
 - 2b. 8th Army 02 AFAP issue forwarded to DA - Closed. Only military population used for staffing. Not enough Army-wide to increase.
 - 2c. The 18th MEDCOM Commander expects all active duty medical members in country to train regularly and deploy for war if called upon to do so.
 - 2d. Any shortages in medical care will be managed by the officer distribution plan, rearranging or increasing civilian hires, and increasing the use of host nation facilities.
 - 2e. **Close as unattainable.**

Status. **AMBER**

Resource Impact. None.

Green – On track & achieves the intended purpose

Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

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Flexibility of TRICARE Prime Enrollment Process

2003 AFAP

Scope. The sponsor and their family members are not properly enrolled in TRICARE prime due to the current enrollment process. Currently, there is no system in place to ensure proper enrollment transfer. Improper enrollment leads to limited medical coverage or unnecessary costs for care.

AFAP Recommendations. Forward to DA AFAP

1. Link TRICARE prime registration with AKO accounts to allow active duty members and family members to enroll and/or update their information online.
2. Include TRICARE prime statement on PCS orders requiring soldiers to call/visit TRICARE prime office in their new region.
3. Implement electronic transfer system (i.e. SIDPERS for TRICARE prime) as part of installation IN/OUT processing checklist

Required Actions/Action Plan.

1. Forward to DA AFAP.
2. Forward to DA AFAP.
- 3a. 18th MEDCOM and 8th PERSCOM have devised system to retrospectively enroll 100% of active duty personnel (within 30 days), eliminating the need for AD enrollment forms.
- 3b. AD TRICARE enrollments will also be a part of TURBO (web based) inprocessing. 18th MEDCOM has submitted its data requirements to 8th PERSCOM's TURBO POC.
- 3c. ADFMs must enroll in TRICARE Prime manually (PRIME is a choice for ADFMs, enrollment cannot be automatic.
- 3d. Include in 8th Army W-B 2.3.2.1 (Slide 30).

Status. **AMBER**

Resource Impact. None.

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Difficulty Accessing Comprehensive Dental Care

2003 AFAP

Scope. Available resources (i.e. staff, and materials) limit dental care to routine treatments (i.e. only cleanings and fillings). Current resources on post do not meet demands for total dental care. Without an adequate admin support system or a network of off-base dental providers, service members and their families are hindered in securing quality dental care.

AFAP Recommendations.

1. Screen off-post facilities.
2. Establish list of off-base qualified providers.
3. Hire an administrative liaison to act as representative between patients and treatment centers.

Required Actions/Action Plan.

1-3. Include in 8th Army W-B issue 2.3.3 (Slide 21).

Status. **GREEN**

Resource Impact. None.



Financial Entitlements for USFK Personnel

2003 AFAP

Scope. Service Members (SM) and DoD employees do not receive financial entitlements commensurate with the unique threat in Korea. SM living under similar threat levels around the world (NBC capability, artillery range) receive additional compensation. As a result SM and DoD employees either choose more financially rewarding duty stations or are assigned here against their will rather than choosing to come here. This directly affects readiness and morale.

AFAP Recommendations. Forward to DA AFAP

1. Establish a partial tax exemption for USFK.
2. Increase Save Pay (known as Hardship Pay).
3. Authorize COLA.

Required Actions/Action Plan. Do not forward to DA. Keep off 8th Army W-B scope.

1. '02 8th Army AFAP issue forwarded to DA AFAP - Closed as unattainable.
2. Requests to increase Save Pay may be submitted by CDR at any time.
3. Just completed a comprehensive COLA survey. COLA authorized 16 June 2003.

Status. GREEN

Resource Impact. None.



Limited Travel/Communication for College Selection

2003 AFAP

Scope. Being in Korea creates difficulty in travel and communications with stateside colleges. Personal contact and student visitation is hindered by high cost of commercial airlines, time, and the requirement for parents to accompany minors on long distance travel. The lack of information can adversely affect both college selection and further education.

AFAP Recommendations. Forward to DA AFAP

1. Increase priorities in Space "A" travel (EML) for parents and their high school dependents on trips including college visits.
2. Grant permissive TDY to parents to accompany their children when visiting colleges.
3. Increase the availability and variety of schools at college fairs.

Required Actions/Action Plan.

1. Previously forwarded to DA AFAP '02; was not entertained due to one-year test. DoD conducting a one-year test to allow family members of active duty and retirees to travel with their sponsor, within CONUS. **Close as unattainable.**
2. Change AR to authorize military/civilian parents PTDY to visit potential colleges with their children. **Forward to DA AFAP.**
 - 3a. The Linden Group hosts a fair in Seoul annually, 50+ US colleges representatives.
 - 3b. More than 20 additional colleges visited SAHS to meet with interested students.
 - 3c. DoDDS will recruit local graduates from Osan, Taegu, Pusan, and Seoul to represent US colleges to host a local college night/fair to be held in the fall at each location.
 - 3d. **Keep off 8th Army W-B scope.**

Status. **GREEN**

Resource Impact. None.

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Non-Command Sponsored Children Limited Access to DoDDS

2003 AFAP

Scope. Non-command sponsored children can only attend DoDDS schools on a space available basis. Resources (facilities, staff, funding) are determined by command sponsored billets. Limited spaces create long waiting lists for non-command sponsored families who are forced to use home schooling, tuition-based private schools or Korean schools.

AFAP Recommendations. Forward to DA AFAP

1. Increase command sponsored positions to increase educational funding.
2. Implement tuition assistance to non-command sponsored school aged children (K-12).

Required Actions/Action Plan. Do not forward to DA.

1. 8th Army W-B Issue 3.1.12.2 (Slide 28).
 - 2a. DoDDS cannot provide tuition assistance of any kind for non-command sponsored children.
 - 2b. Staffed based on the number of command sponsored students in our schools.
 - 2c. **Close as unattainable.**

Status. **AMBER**

Resource Impact. None.



Employment Opportunities for Family Members in Korea

2003 AFAP

Scope. Family members have a limited number of jobs available to them. Over 80% of on-post jobs are classified for Korean Nationals and off-post employment is difficult to obtain due to insufficient information and language barriers. This causes financial hardship, low morale, impacts retention, increases the likelihood of no-shows, and declination of command or the overseas assignment.

AFAP Recommendations.

1. Increase number of positions for US Citizens.
2. Provide more off-post employment opportunities through the SOFA Joint Committee.
3. Provide incentives to contractors for employing family members.

Required Actions/Action Plan.

- 1a. Considered for KN vacancies only when no qualified KN candidates are available.
- 1b. KN positions may be converted into U.S. positions only for reasons of national security. This also applies to reestablishment of abolished KN positions into U.S. positions.
- 1c. **Keep off 8th Army W-B scope.**
- 2a. To be discussed during the next meeting between the Entry & Exit Subcommittee and Republic of Korea Government officials.
- 2b. Continue publicizing Korea employment opportunities.
- 2c. **Monitor SOFA progress and provide updates to the Council.**
- 3a. There are no incentives that can be provided to contractors.
- 3b. **Keep off 8th Army W-B scope.**

Status. **AMBER**

Resource Impact. None.

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Year Round Employment Opportunities Unknown to Teens

2003 AFAP

Scope. There is a lack of advertisement of available year-round jobs for teens. Advertisements are not placed in teen friendly environments. Therefore, teens cannot apply for year round jobs that they don't know about lending the perception of the non-availability of jobs for teens.

AFAP Recommendations.

1. Post a list of available job opportunities in a teenage environment such as schools and teen centers.
2. Introduce a program to inform high school students about year long part time jobs.

Required Actions/Action Plan. Keep off 8th Army W-B scope.

- 1a. CPAC and/other agencies will develop the position list every two weeks.
- 1b. ACS Employment Readiness Program Manager from each area will post announcements in the ACS job bank resource book.
- 1c. ACS Employment Readiness Program Coordinator coordinates with the school officials and YS Directors to post job announcements at YS facilities and optimum school locations.
- 1d. Teen job announcements updated every two weeks.
- 1e. ACS Employment SOP updated.
2. Same as #1.

Status. **GREEN**

Resource Impact. None.



ID Cards Issuance & BIDS Registration

2003 AFAP

Scope. USFK personnel have to travel between camps for BIDS registration. BIDS registration terminals are not installed on all base camps that issue ID cards. Having to travel between camps to reissue ID cards or change information results in USFK personnel failing to update BIDS, loss of productivity, and compromises force protection measures across the peninsula.

AFAP Recommendations.

1. Co-locate BIDS registration terminals with ID card issuing facilities.
2. Develop an interface link between camps regarding ID card and BIDS.

Required Actions/Action Plan.

1. PMO will be fielding more registration terminals with the fielding of BIDS 2 in the fall. This will include Camp Stanley, which currently doesn't have a registration terminal. That was the only location sited as having a problem. The group defined "co-located" as being on the same installation. **Keep off 8th Army W-B scope.**
- 2a. 8th PERSCOM providing PMO changed DEROS data - allows automated update BIDS DEROS information.
- 2b. PMO and CPOC coordinating similar automated BIDS DEROS update for civilian employees. Currently, civilian employees must visit a BIDS registration center to update BIDS registration data.
- 2c. **Briefed at the next 8th Army W-B Council of Colonels.**

Status. **AMBER**

Resource Impact. None.

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Travel Documents for Military & DoD Personnel

2003 AFAP

Scope. Government issued ID cards and/or official passports easily identify the holders as agents of the U.S. government. Military and DoD personnel currently travel on these documents. The use of these documents mark government travelers as prime targets for terrorists.

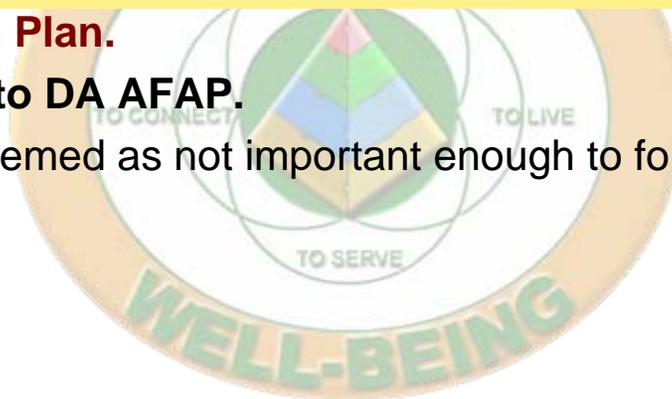
AFAP Recommendation. Issue tourist passports to all military and DoD personnel traveling overseas on official business. **Forward to DA AFAP**

Required Actions/Action Plan.

- **Do Not Forward to DA AFAP.**
- This issue was deemed as not important enough to forward to DA.

Status. **RED**

Resource Impact. None.





DoDDS Teacher Absenteeism

2003 AFAP

Scope. Quality classroom instructional time is compromised due to teacher absenteeism. Teachers are absent from the classroom due to additional duties and extra responsibilities (coaching, workshops and professional development). This creates a lack of continuity in the curriculum delivery system which hinders students' educational development.

AFAP Recommendations.

1. Limit teachers' non-instructional activities.
2. Provide professional development training for teachers prior to the start of the academic year.

Required Actions/Action Plan. Keep off 8th Army W-B scope.

- 1a. Extracurricular duties must be supervised by a DoDDS employee.
- 1b. DoDDS tries to spread duties out among staff members as much as possible.
- 1c. Very difficult to do in small schools.
- 1d. DoDDS continues to balance absenteeism and extracurricular activities.
2. A number of professional development training sessions are already provided prior to the school year... More may be provided as needs are identified.

Status. **GREEN**

Resource Impact. None.



Language Barriers in Customer Service Areas

2003 AFAP

Scope. Korean Nationals working in customer service areas, (i.e. Post Exchange, DPW, Housing, DECA, Transportation, MWR activities) do not communicate effectively in English. No standard testing for verbal proficiency exists. The lack of oral communication skills, results in poor service.

AFAP Recommendations.

1. Implement mandatory verbal English proficiency training on an ongoing basis.
2. Educate U.S. personnel on language characteristics when communicating with Korean Nationals.
3. Provide a standardized translation guide pamphlets (English-Korean/Korean-English) to all customer service areas.

Required Actions/Action Plan.

- 1a. USFK requires English language testing – IAW USFK Reg 690-118.
- 1b. English language testing procedures currently under review by ACofS G1, CPD.
- 1c. Managers/supervisors may develop in-house programs that include tuition assistance programs, and contracts with University of Maryland/Central Texas College or other private contractors.
- 1d. **Briefed at the next Council of Colonels.**
- 2a. Language introduction provided through 8th Army Standards Handbook and Installation Newcomer's Orientation
- 2b. Installations offer free language classes for those interested.
- 2c. **Keep off 8th Army W-B scope.**
- 3a. Not a viable solution since such a guide won't help in most customer service circumstances.
- 3b. **Keep off 8th Army W-B scope.**

Status. **AMBER**

Resource Impact. None.

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Manager: KORO



Limited On-Site Upper-Level Educational Opportunities

2003 AFAP

Scope. Junior/senior level courses are limited. Smaller student population at this level reduces the availability of on-site courses. This causes delays for soldiers from completing their degrees.

AFAP Recommendation. Establish available video teleconferencing throughout the Republic of Korea for upper level courses.

Required Actions/Action Plan. Monitored by 8th Army W-B.

- ✓ Coordination with PACOM Contract Program Manager-VTC format is covered
- ✓ Coordination with J6-I Systems Support Officer-Technically feasible
- ✓ Coordination with UMUC-will support instruction through VTC
- ✓ Coordination with University of Phoenix and University of Oklahoma
- ✓ Coordination with ACES staff and college scheduling
- Memo from KORO directing Area Commanders support AFAP recommendation and execute use of VTC facilities for college classes
- Identify available VTC sites
- Coordinate with TADLP Asia Director and TRADOC for use of VTC
- Identify VTC monitors
- Timeline-Begin offering Upper Level and Graduate VTC courses in Oct 03

Status. **GREEN**

Resource Impact. Increased funding and VTC facility utilization

Green – On track & achieves the intended purpose

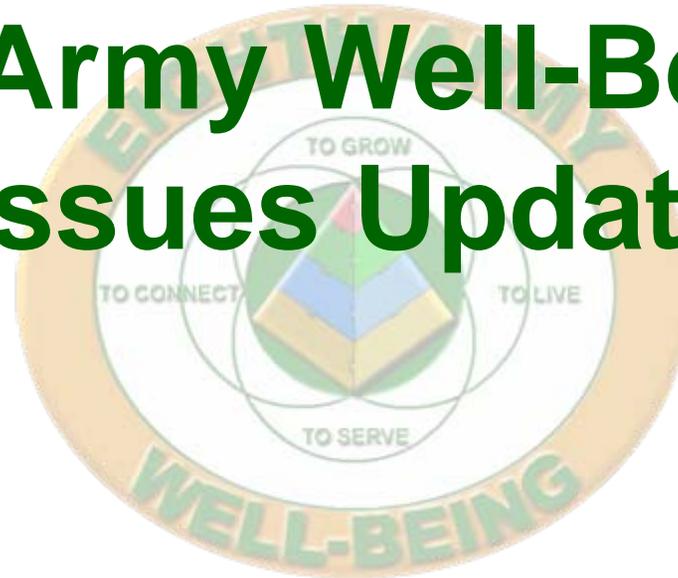
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8th Army Well-Being Issues Update





2.3.2.6

Civilian Medical Care

Issue. Improve civilian access to primary care in 18th MEDCOM facilities throughout the peninsula.

Origin. Break out from 8th Army W-B Issue 2.3.2.5 – 27 June 2003

End State. Provide eligible civilian personnel with easily accessible medical treatment equaling or exceeding professional benchmarks.

Status. **AMBER**

- Recommend we explore options to fund UFR to hire providers/staff (and provide space) to treat non AD / ADFM beneficiaries
- Standard = 1 Primary Care Manger (PCM) to 1,178 patients
- Non AD / ADFM civilian population in USFK = 12,000. UFR would be for 10 PCMs

Resource Impact. Provider UFR = Approximately \$2M for the first year.



2.3.3

Dental Services

Issue. There is insufficient dental care for non active-duty beneficiaries. The staffing of personnel is based on the active-duty population rather than the USFK population.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide eligible personnel with required dental treatment equaling or exceeding professional benchmarks.

Status. **GREEN**

- ✓ TDP Awareness program implemented
- ✓ TDP briefed at ACS Newcomers Briefing and Cdr/1SG Course
- ✓ 2 off-post dentists will participate in TDP
- ✓ Marketing TDP improved
- ✓ TDP and dental health articles published
- ✓ List of conveniently located, English –speaking qualified host nation dentists exists in Area II
- ✓ New TDP liaison trained and starting to work in Area II at Dental Clinic #2
- Identifying host nation dentists in Area III and IV who will agree to accept TDP patients
- Continue to market the TDP and assist ADFMs in using it
- TRICARE Retiree Dental Plan has no overseas extension - No local authority to change

Resource Impact. None.

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3.1.4.2

Sponsorship

Issue. Implementation of Sponsorship Program at Command Level. There is a lack of command emphasis on sponsorship. Sponsors are not being consistently and appropriately assigned to incoming personnel and to personnel departing Korea.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Every soldier and civilian coming to Korea is sponsored and minimizes stress and uncertainty associated with relocation.

Status. **AMBER**

- ✓ SMS live on 25 MAR 03
- ✓ Continually evaluating SMS effectiveness
- ✓ Re-looked Eighth Army Command Policy Letter #24
- ✓ Continuous G1 – 8th PERSCOM Coordination
- ✓ Sponsorship Metrics show increase in usage
- ✓ Need Command Emphasis

Sponsorship Metric

Sponsored = 31%
MSC Trained Sponsors = 11%

As of 14 July 2003

Resource Impact. None.



Manager: KORO



2.4.1.1

Off-Post Housing

Issue. Landlords off post are setting rent based on maximum BAH/OHA limits. Soldiers are not receiving quality housing for the amount of their housing allowance.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide adequate “pre-arranged” off post family housing for eligible personnel which is commensurate with that of civilian society.

Status. **GREEN**

- ✓ Published off-post housing standards – KORO Housing Supplement
- ✓ Provided Fair Market Value training 23-25 OCT 02
- ✓ Three Methods to improve off-post housing rental acquisition:
 - Automatic Rental Collection (ARC) (Slide 24)
 - Build To Lease – Korea (Slide 25)
 - Government lease of individual AFH and UPH units (Slide 26)

Resource Impact. None.

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Manager: KORO



2.4.1.1 (cont.)

Off-Post Housing

Automatic Rental Collection (ARC): **GREEN**

- **Phase I:** Area II implementation
 - ✓ Finance publishes final policy and forms – 7 May 2003
 - ✓ As of 9 Jul 03, 60 personnel signed up
 - ✓ AFKN, Morning Calm, and Stars and Stripes publicity
 - ✓ Ongoing advertisement during incoming housing brief
- **Phase II:** Area IV implementation
 - ✓ Training class by Finance to be held on 3 June 03
 - ✓ Mandatory attendance by Area IV Housing Managers and Housing Referral personnel
 - ✓ As of 9 Jul 03, 16 personnel in Taegu have signed up. Pusan being worked
- **Phase III:** Area III implementation
 - Finance personnel receiving training on new financial software
 - Training class for Area III 11 Jul 03 (delayed)
 - Kick off date for implementation is 19 JUL 03

Resource Impact. None.

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Manager: KORO

2.4.1.1 (cont.)



Off-Post Housing

Build To Lease – Korea (BTL-K): **GREEN**

- **Phase I:** Identify requirement and program funds
 - ✓ BTL requirements identified in FY 04-09 POM and updated for FY 05-09 POM
 - ✓ Army Family Housing Master Plan (August 2002) identifies funding for 2,500 BTL units
- **Phase II:** Advertise for Developer to provide Area IV implementation
 - ✓ Camp Humphreys (1,500 units) is the key and initial site for BTL-K
 - ✓ Initial Request for Proposal (RFP) meeting held - 14-15 May 03
 - ✓ KORO Director briefed BTL-K to USFK Combatant Commander and Eighth Army Commander on 21 May 03
 - Specifics are source-selection sensitive and cannot be released
 - RFP to be advertised in Jan 04
 - Combatant Commander to brief SECDEF on plan – date not known
- **Phase III:** Select Developer, Award, and Construction
 - Select developer – Aug 04
 - Lease signing - Jan 05
 - First AFH units occupied in July 06

Resource Impact. Major OMA bill for support facilities is not yet funded.

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Manager: KORO



2.4.1.1 (cont.)

Off-Post Housing

KORO Rental Housing Program (KRHP) – AFH and UPH: AMBER

- **Phase I:** Identify and program requirements
 - ✓ Requirements identified and submitted in FY 05-09 POM submittal
 - ✓ Some AFH funds identified in FY 03 for possible use
- **Phase II:** Finalize procedures and prioritize locations
 - ✓ Germany GRHP products translated/applied to Korea needs
 - ✓ Camp Humphreys deemed top contender for AFH leasing - 7 April 03
- **Phase III:** Selection and Award
 - ✓ Fair Market Value determination – Completed 17 April 03
 - ✓ Lease package forwarded to FKEN-RE/SOFA – 27 May 03
 - Lease award for 2-year lease of six AFH units near Cp Humphreys sent to FKEN on 15 June 03. Solvency of owner not proven. FKEN to decide on capability to award local individual leases.
- **Phase IV:** Award further leases upon fund arrival
 - Additional funds not expected until FY 05

Resource Impact. None.

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Manager: KORO

2.4.2.1



Barracks Modernization Program

Issue. The 2+2 modified standard concerning the amount of acceptable living space is unfair to soldiers in Korea. The 1+1 standard set by DoD is not implemented in Korea for barracks construction.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide a quality place to live for eligible military personnel.

Status. **GREEN**

- ✓ LPP and HN funds programmed for barracks 2+2 construction
- ✓ SRM barracks renovations funds are considered in total number of BUP projects
- ✓ KORO developed a COA Brief as directed at the last WB Meeting.

Phase I: Determine requirements

- ✓ Using LPP/TMP-A data determine the cost of 1+1 implementation
- ✓ Develop a decision briefing (~\$711M)

Phase II: Adjust requirements for realignment

- ✓ Determine future installation populations - 15 July 03
 - Relocate AFH and UPH projects – 21 July 03 (ACSIM will not release Korea UPH POM funding amounts)

Phase III: Determine costs, brief commanders, program funds

- Determine costs and prepare brief – 4 August 03
- Brief Eighth Army Commander – 29 August 03
- Program required funds - January 2004
- Receive and evaluate new realignment plans to determine 1+1 cost
- Brief LTG Campbell
- Request IMA funding and not cancel or down-scope projects

Resource Impact. Not yet determined.

Green – On track & achieves the intended purpose

Ambler – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas



Manager: USFK J1

Support: ACofS G1



3.1.12.2

Command Sponsorship

Issue. Plan to increase Korea CSP to 25% of married population

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. CSP levels commensurate with other OCONUS locations.

Status. **AMBER**

- ✓ Publicity complete/continual process
- ✓ USFK J1 briefed the Eighth Army CofS, the Director KORO and USFK Deputy CofS
- Brief to W-B council upon USFK CofS approval
- Baseline current support infrastructure
 - KORO, Area/Installation CDRs, DoDDS, Housing, Med/Dental, CDC
 - Daegu complete
- USFK Reg 614-1 out for Final Coordination

Resource Impact. Infrastructure must support increase.

Green – On track & achieves the intended purpose

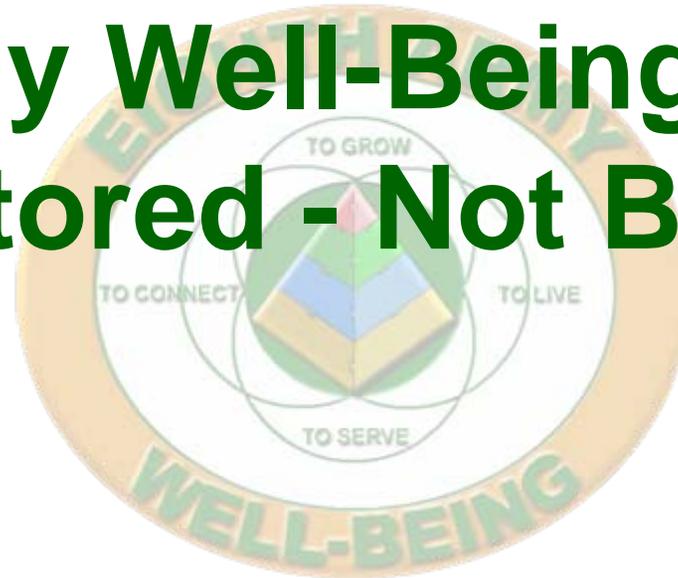
Amber – On track with some difficulties & marginally achieves the intended purpose

Red – Does not achieve the intended purpose

Black – Does not achieve the intended purpose, significant problems in most areas



8th Army Well-Being Issues Monitored - Not Briefed





2.3.2.1

TRICARE

Issue. All eligible beneficiaries are not consistently receiving all pertinent TRICARE information, resulting in improper or non-enrollment in TRICARE.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide pertinent TRICARE information to all eligible beneficiaries and ensure proper enrollment.

Status. **GREEN**

- ✓ This issue is worked in detail at the monthly Personnel Readiness Battle Drills
- ✓ We continue to push publicizing
- We continue to explore avenues for program improvement
 - Adding to the 8th Army Command Inspection Program
 - Streamlining enrollment into TURBO inprocessing

Resource Impact. None.

Moved to Monitoring 21 FEB 03

Green – On track & achieves the intended purpose

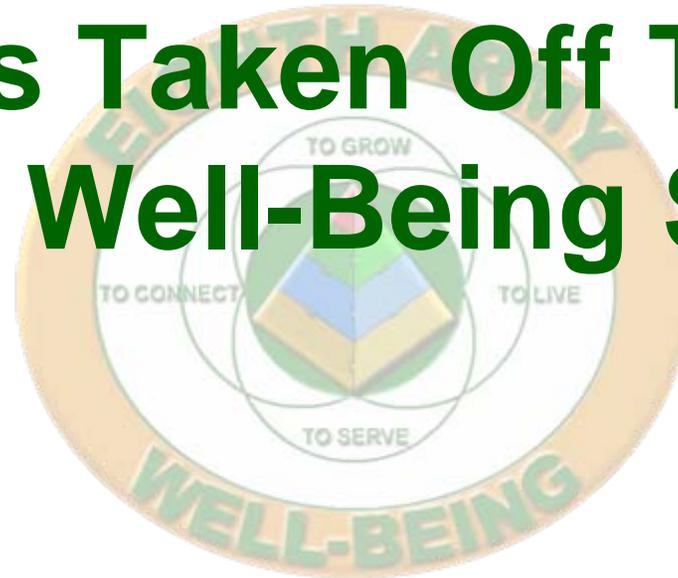
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Issues Taken Off The 8th Army Well-Being Scope





Remote Care

Issue. Evaluate and support a demand for specialty services outside of Area II.

Origin. Eighth Army Well-Being Council - 4 DEC 01

End State. Provide quality, affordable, and effective health care for all Soldiers and military families in Korea.

Status. **GREEN**

- ✓ Morning Calm Article Submitted
- ✓ “CPAC Scoop” Article Submitted
- ✓ MOU brochure ready for staffing
- ✓ Conducting MOU patient surveys for each referred patient that we transport
- ✓ Of first 296 surveys received, only 12 were negative (4%). 96% positive. None mentioned unsanitary conditions at our MOU hospitals
- ✓ 9 MOUs signed. Latest one specializes in arthritis. 2 more possible.
- Surgical specialists must reside and work in Area II (121st GH). Other Areas will not gain specialists that require operating rooms or surgical support. Areas I, III, and IV will continue to use host nation facilities for surgical procedures, unless they seek such care in 121st GH.

Resource Impact. None.

Issue Taken Off The 8th Army W-B Scope 1 MAY 03

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2.3.2.5

Appointment System

Issue. Improve the appointment system at U.S. Army Community Hospital, Seoul.

Origin. Eighth Army Well-Being Council - 4 DEC 01

End State. Provide eligible personnel with an easily accessible appointments system easily accessible medical treatment equaling or exceeding professional benchmarks.

Status. **GREEN**

- ✓ Primary care (PC) schedules centralized for the 121st GH. PC access increased 39% in last 8 months in the 121st GH. Access to all outpatient appointments increased by 18 percent.
- ✓ Clerks at outlying facilities can make multiple appointments at the 121st GH
- ✓ Centralized Appointing Office UFR submitted (average of \$450,000 annual cost thru FY 2010)
- Continuing to track UFR approval and start of centralized appts office.

Resource Impact. Appointments UFR = \$450k annually.

Issue Taken Off The 8th Army W-B Scope 27 JUN 03

Green – On track & achieves the intended purpose

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Manager: KORO

2.5.2



Soldier's Continuing Education

Issue. Unit leaders do not put enough emphasis on civilian education verses training, hence, soldiers are not competitive professionally.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Increase awareness and emphasis on continuing education.

Status. **GREEN**

- ✓ New Eighth Army Command Policy Letter #27 - Soldiers' Civilian Education
- ✓ "Kick-Off" Implementation of eArmyU - 776 Enrolled and 632 Issued Tec Pkgs
- ✓ 100% Tuition Funded - Enrollment up 45% and Classroom Participation up 40%.
- ✓ Survey questions developed, data tracked, reported monthly to Commanders and managed within KORO/ACES

Resource Impact. None.

Issue Taken Off The 8th Army W-B Scope 21 FEB 03

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Manager: DODDS

3.5.1.1



Extra Curricular Activities

Issue. There are limited or no DODDS extra curricular activities in Areas I through IV. Youth Activities sponsors most of the organizations that teenagers belong to and attend.

Origin. 19th TSC PAT Recommendations

End State. Provide school age family members extra curricular activities which contribute to a quality education consistent with or exceeding National benchmarks.

Status. **GREEN**

- ✓ Active extra curricular activities program exists
- ✓ \$300K+ spent on extracurricular academic and sport activities in Area IV
- Programs are full to the point where it distracts from academic programs
- Expansion of baseball, football and girls softball = no time and funding for additional activities

Resource Impact. None.

Issue Taken Off The 8th Army W-B Scope 1 MAY 03

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Manager: DODDS

3.5.1.2



DoDDS Sports Program

Issue. There are limited facilities for DoDDS Sports Programs. Current field facilities are not sufficient to support the expansion of teen sports programs.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Improve field facilities or allocate funds to build new field facilities consistent with or exceeding National benchmarks.

Status. **GREEN**

- ✓ Taegu, Osan, and Seoul added baseball in March 03, football will be added in September 03 and girls softball in March 04.
- ✓ Facilities improvement coordination is on-going with installations.

Resource Impact. None.

Issue Taken Off The 8th Army W-B Scope 21 FEB 03

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DoDDS Cafeterias

Issue. The lack of a cafeteria for high schools students in Area II. Elementary/middle school share the cafeteria. Hours are staggered to accommodate, high school students; however, they are said to disrupt the younger students. High school students may not have enough time allotted to them. Substandard facilities at some other Area schools.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide school age family member meal resources which meet or exceed National feeding standards.

Status. **GREEN**

- Current cafeteria accommodates high school students needs in a timely manner and to DoDDS nutritional feeding standards
- Majority students leave campus on their own
- A high school students special discount program violates regulations – provides one segment discounts while not to others
- DoD Directive 1015.5 (DoD Student Meal Program) designates Military Departments to provide adequate resources for DoD Student Meal program
- Recommend that this issue be closed.

Resource Impact. None.

Issue Taken Off The 8th Army W-B Scope 1 MAY 03



Closing Remarks





Eighth United States Army

Well-Being General Officer Steering Council Meeting

24 July 2003

 Visit the 8th Army Well-Being web Page located at
<http://8tharmy.korea.army.mil/G1/Well-Being%20Web%20Page/Start.htm>