Dental Care Update

COL Paul F. Forte
Dental Care Update
618th Theater Dental Command and DENTAC-Korea
1 August 2008
Agenda

* Available Resources (In-house, Off-Post)
* Preferred Host Nation Provider Program
* TRICARE Dental Program
* Cost-Share Protocols
* Co-Payments
* Orthodontic and Pediatric Care
* TRICARE Assistance
Bottom Line Up Front…

You and your family members will obtain all necessary dental care during your stay in Korea
The Theater Dental Command will ensure full spectrum treatment for Soldiers and family members…

*through a combination of care provided in our clinics and referral to Preferred Host Providers*
Are there any trusted civilian dental practices outside the gates of USFK facilities?

Absolutely!
Preferred Host Nation Provider

Dental care in accordance with US standards

Infection Control and Sterilization protocols in accordance with US standards and Center for Disease Control guidance

Accepts UCCI insurance in lieu of upfront payment from patient
Area 1 Camp Casey vicinity
Area 2
(1 mile from Gate #17 Yongsan)
Area 2
Orthodontics
Area 3
1 Mile from Camp Humphreys
Area 4
Camp Walker Vicinity
Welcome to the TRICARE Dental Program Portal

Your Online Resource for Information about Your TRICARE Dental Benefits

The TRICARE Dental Program (TDP) is a voluntary dental insurance program. United Concordia Companies, Inc. (United Concordia) is proud to administer the TDP to eligible enrollees and offer a comprehensive dental benefit.

For enrollees, the TDP covers a wide range of diagnostic, preventative and restorative services. You may seek care from a network of more than 59,000 participating dentists, or you may use nonparticipating dentists at an additional cost to you.

The TDP has two geographical areas of service: inside the Continental United States (CONUS) and the outside of the Continental United States (OCONUS).
Overseas Dental Care

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Benefits Information

Maximums

The TDP limits how much can be paid per enrollee for dental services. The following table outlines the TDP maximum amounts.

<table>
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<tr>
<th>Maximum</th>
<th>Description</th>
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<tr>
<td>Annual Max.</td>
<td>$1,200 per enrollee per contract year (Feb. 1-Jan. 31 each year) for non-orthodontic services*</td>
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<tr>
<td>Lifetime Max.</td>
<td>$1,500 per enrollee for orthodontic treatment</td>
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*Payments for certain diagnostic and preventive services are not applied against the annual maximum. Please refer to the TRICARE Dental Program Benefit Booklet for specific procedures.

NOTE: There is no deductible for the TRICARE Dental Program contract.

For additional information on how OCONUS maximums are calculated, please visit the Overseas Dental Care section.
Cost-share benefit requires command sponsorship

Using TRICARE Dental Program Overseas Now Requires Command Sponsorship

As of December 3, 2007, TRICARE Dental Program (TDP) enrollees who reside in OCONUS areas must be Command Sponsored in order to receive OCONUS TDP cost-share benefits. If a TDP enrollee is not Command Sponsored, his/her claims will be paid under the CONUS cost-share structure.

Prior to this announcement, payment of cost-shares and other out-of-pocket expenses for many TDP dental services performed OCONUS were paid by the Government for all OCONUS TDP enrollees. Paying for OCONUS TDP cost-share benefits for Non-Command Sponsored family members was inconsistent with other TRICARE programs and DoD TRICARE policy. Therefore, the Government has directed United Concordia to process TDP claims based upon DoD TRICARE policy. As such, non-Command Sponsored TDP enrollees who receive dental care in OCONUS areas are now responsible for these cost-shares as well as any difference between the dentist’s charge and United Concordia’s allowances for treatment.

For purposes of the TDP, determination of a TDP enrollee’s Command Sponsored status is based on their enrollment in either the TRICARE Overseas Program (TOP) Prime or TRICARE Global Remote Overseas (TGRO) program as reflected in the Defense Enrollment Eligibility Reporting System (DEERS).

For questions regarding this OCONUS policy, please contact United Concordia at 1-888-418-0466 or email oconus@ucc.com.

A letter regarding this policy is being mailed to all sponsors with OCONUS Non-Command Sponsored family members.
Oversea Costs

0% Co-pay
Includes restorative, endodontics, oral surgery
50% Co-pay
Includes orthodontics, crowns, bridges, implants
Co-Payment Example

Orthodontic case......$4,000.00
UCCI coverage.........$1,500.00
Co-payment............$2,500.00

Government co-pay coverage:
(50% of $2,500.00) = $1,250.00

Patient responsibility = $1,250.00
Priority of Care…

...(1) Active Duty

...(2) Family members
At this time...

...sufficient in-house resources to meet the needs of this military community

...pediatric dentists from Yongsan visit Camps Humphreys and Walker
How about Saturday appointments…?

Yes, we have them… DSN 736-4779
…at DC#2 Yongsan

For active duty and family members

Limited staff…

…Basic routine care…

…exam, x-rays, cleaning, restorative
Theater Dental Command clinics

Casey ........................................... 730-6753
Yongsan (DC#2) ............................. 736-4779
Yongsan (DC#3--Orthodontics, Pediatric) ........................................... 736-5221
Humphreys ..................................... 753-6559
Walker ........................................... 764-4307
Carroll .......................................... 765-8685
Mr. Suh, Kyu Ho

DSN 736-5051

DC #2, Yongsan
Dental Care Update

Questions?